



12/30/2024

Nevada Dept. of Employment, Training, and Rehabilitation

Attn: Rapid Response
500 E. Third St.
Carson City, NV 89713

rapidresponse@detr.nv.gov

To Whom It May Concern:

We are sorry to report that D&A Consulting Services, dba GetInsured (“D&A Consulting Services” or the “Company”) will be terminating a total of 204 US employees, including employees based in Nevada, as well as remote employees in other locations.

The terminations will be in effect as of February 19, 2025, although D&A Consulting Services reserves the right to extend separation dates in its discretion. This planned action is anticipated to be permanent with no bumping rights; D&A Consulting Services does not have unionized employees.

Attached as Exhibit A is a list of job titles of the positions to be affected, listed by location. Please feel free to contact me via the email or phone number listed below.

HR Generalist
Phone: 650-418-6500
Email: Elena.Fuller@Getinsured.com

Exhibit A

Alabama

Call QA Specialist
Customer Service Representative I

Arkansas

Customer Service Representative I

Arizona

Customer Service Representative I

California

Call CA Specialist

Colorado

Customer Service Representative I

Florida

Customer Service Representative I
Call QA Specialist
Team Lead
Customer Service Representative II

Georgia

Team Lead
Customer Service Representative I
Customer Service Representative II
Call QA Specialist

Iowa

Customer Service Representative I

Illinois

Customer Service Representative I

Indiana

Customer Service Representative I
Call QA Specialist

Kansas

Customer Service Representative I

Kentucky

Customer Service Representative I

Louisiana

Customer Service Representative I
Call QA Specialist

Maine

Customer Service Representative I

Michigan

Customer Service Representative I
Call CA Specialist

Mississippi

Customer Service Representative

Missouri

Customer Service Representative I
Call QA Specialist

North Carolina

Customer Service Representative I

North Dakota

Customer Service Representative I

New Jersey

Call QA Specialist

New Mexico

Customer Service Representative I

Nevada

Customer Service Representative I
Customer Service Representative II

Ohio

Customer Service Representative I
Customer Service Representative II
Call Center Supervisor

Oklahoma

Customer Service Representative I

Oregon

Customer Service Representative I

Pennsylvania

Customer Service Representative I
Call QA Specialist

South Carolina

Customer Service Representative I
Call QA Specialist

Tennessee

Customer Service Representative I

Texas

Customer Service Representative I
Call QA Specialist

Utah

Customer Service Representative I

Virginia

Customer Service Representative I

West Virginia

Customer Service Representative I

List of employees affected in Nevada

Name	Email	Title	State	County
██████████	██	Customer Service Representative I	NV	Clark