

Coordinating Workforce Development for Northern Nevada

A proud partner of the American Center of Nevada network

Northern Nevada Workforce Area WIOA Annual Report for PY2023

Nevadaworks administers the Workforce Innovation and Opportunity Act (WIOA) across the thirteen (13) Northern Nevada counties of Carson City, Churchill, Douglas, Elko, Eureka, Humboldt, Lander, Lyon, Mineral, Pershing, Storey, Washoe, and White Pine. This region covers 70,172 square miles, making it one of the largest single workforce geographic areas in the country. Staffed by nine dedicated individuals and with a budget of approximately eight million dollars, Nevadaworks contracted with seven partner agencies and funded 26 local programs which served 2,800 participants from July 1, 2023, to June 30, 2024 (PY2023). The clients served were seen across the WIOA Title I programs (Adult, Dislocated Worker, and Out of School Youth) and the National Dislocated Worker Grants (Employment Recovery and Disaster Recovery).

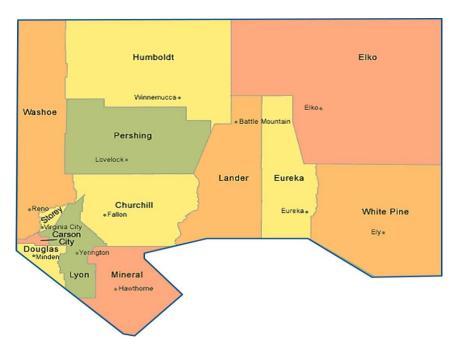
This report showcases our commitment to empowering individuals—especially dislocated workers, youth, and individuals with barriers to employment—by equipping them with the skills needed to thrive in today's competitive labor market. It also demonstrates how we continue to align workforce development strategies with the needs of local businesses, ensuring that our region remains economically competitive and responsive to industry demands.

Over the past year, Nevadaworks has navigated unprecedented challenges, including the ongoing impacts and challenges like the COVID-19 pandemic, lack of affordable housing, and low workforce participation in rural areas. Despite these obstacles, our team successfully pivoted to deliver services through virtual platforms, expanded partnerships, and developed innovative solutions to meet both job seeker and employer needs.

This report includes data on program participation, training completions, employment outcomes, and earnings gains, reflecting the success of our efforts. It also highlights key initiatives that prioritize equity, ensuring that all individuals, regardless of background, have access to quality employment opportunities and career pathways.

As we look toward the future, Nevadaworks remains committed to strengthening the local workforce, fostering inclusive economic growth, and continuing to provide high-

quality, demand-driven services under the WIOA framework. We are proud of the progress made this year and look forward to building on these successes in the coming year.



The Comprehensive One-Stop Center for Northern Nevada, American Job Center of Nevada (AJCN) at the Reno Town Mall, continued to assist both job seekers and employers alike during the 2023 program Year. Nevadaworks continued to work with the required and optional partners in the Reno AJCN. WIOA Title 1 mandated partners and all required services were available at the Reno AJCN as the Reno AJCN incorporated a campus approach with other partners located on the same property. In our quest to continually improve the customer experience, the Reno AJCN was rebranded EmployNV Business Hub and EmployNV Career Hub to serve as a central hub for both job seekers looking for employment, training and skill development and for employers looking for a skilled workforce. The name change is intended to allow clients to locate our services in any region within the State of Nevada. Continuing to improve on the customer experience, Nevadaworks and KRA staff have worked together to implement and create an area within the EmployNV Career Hub specifically for clients coming into the center with children. The EmployNV Career Hub began hosting workshops focusing on the various needs of job seekers. These workshops include; resume writing, interview skills, financial education, and soft skills instruction. These workshops are open to everyone and are a perfect opportunity to expand our reach to provide services to job seekers within our region that have been historically underserved. Nevadaworks, the EmployNV Business &

Career Hub, and KRA staff worked together to provide services to the public and community-based organizations in a more coordinated manner. The EmployNV Business & Career Hubs work in conjunction with one another during job fairs hosted by the Business Hub. These job fair events now include a table representing the Career Hub to provide information about employment services available to job seekers regardless of if the job seeker obtains a job offer at the event. This comprehensive approach enhances the range and quality of workforce development services provided to those in need of assistance. Program services are offered through a collaboration of partners responsible for the delivery, integration, and coordination of workforce development services.

Nevadaworks staff continue to actively cooperate with the Nevada Department of Employment, Training, and Rehabilitation (DETR) to assist in the formulation of policies and procedures for WIOA. Nevadaworks staff collaborated with DETR to identify best practices and to help resolve issues within the EmployNV system. Nevadaworks provided EmployNV training and technical assistance to its contracted Service Providers on an ongoing basis to ensure accurate and timely data entry. Nevadaworks staff also managed the Eligible Training Provider List (ETPL) through the EmployNV system. The total number of ETPL Training Programs during PY2023 was 651, with 45 Training Providers represented.

Nevadaworks held several of their regular meetings of regional workforce development professionals, including employers, community-based organizations, and state agencies, with the Northern Nevada Workforce Alliance holding regularly scheduled bi-monthly meetings the third Thursday of every other month in the Reno Town Mall Board Room. Meetings are divided into segments to include presentations for businesses as well highlighting opportunities for jobseekers, with guided tours of the One-Stop always available immediately following. Robust networking among attendees is also always encouraged and enjoyed.

Northern Nevada in general, and Washoe County specifically, continued to experience a housing shortage that drastically increased costs and decreased housing availability. This year, Nevadaworks observed more people relocating from larger metropolitan areas to take advantage of new remote working options. The median sales price for a single-family home in Reno reached \$592,000 in August 2024. Although multiple large apartment projects have recently been completed, current market rates continued to price most of those out of reach of most individuals.

Nevadaworks is governed by its Board, comprised of the Nevadaworks Local Elected Officials (LEO)s and the Nevadaworks Council through a cooperative agreement. Regular board meetings are held throughout the year with active participation from members. While the meetings are held in Reno, members unable to attend in person (due to travel)

distance or work considerations) are able to participate through teleconferencing and virtual meetings. Members of the two standing committees of the Nevadaworks Board have been active throughout the year. These committees are the Executive Committee, which provides overall administrative oversight, and the Nevadaworks Youth Council, which provides direction for youth programs in the region. Nevadaworks Board continued to convene Strategic Planning Meetings to discuss the Strategic Plan implementation and plans for becoming a high performing local board. Board and staff relations remained excellent as the Board provided guidance in such areas as budget development, WIOA performance reporting, program monitoring, policy creation, and performance standards management.

As required by WIOA law, board members represent a composite of Northern Nevada's business and community leaders, providing a direct linkage to employers in the service area. The Chairperson and most of the Board are employed in the business community.



Good Jobs Northern Nevada (GJNN)

Nevadaworks is the recipient of a \$14.8M Good Jobs Challenge grant through the US Department of Commerce Economic Development Administration. Nevadaworks is proud to be one of the 32 Good Jobs Challenge grant recipients selected from 509 applications submitted from across the country. The Good Job Northern Nevada grant focuses on providing training and jobs for 650 people with a focus on underserved and underrepresented populations in healthcare, information technology, manufacturing, and logistics sectors; these four sectors have been the fastest growing in our region and Nevadaworks is working to build partnerships within these sectors to help provide a skilled workforce talent pipeline. Nevadaworks believes that a strong workforce is the key to a diverse and strong economy and is excited to continue to work with workforce

partners and businesses to ensure prosperity for northern Nevada citizens and businesses.

All four (4) Backbone Organizations have hired or assigned staff and have begun outreach and will use GJNN grant funding to support these positions. We continue to conduct quarterly partnership meetings with various employers participating. Backbone Agency training is continuously being conducted.

Completed

- Nevadaworks has hired all four (4) Regional Career Navigators along with a Tribal Career Navigator.
- Nevadaworks held a Workforce Development Community input planning session with 56 organizations attending.
- Tribal partnerships continue to grow as we work with various agencies across our service area such as TERO to identify partnership opportunities.
- Individualized outreach to 832 potential participants.

Career Navigators continue to meet with area Community Based Organizations to coenroll with their clientele. Career Navigators are working with the Backbone agencies to get training in each sector in relation to what career pathways we will be training in.

What's coming next

We have our first Sector Partnership Meeting scheduled for the month of December. We will be conducting these meetings in person in Elko (rural representation) and in Washoe/Carson City (urban representation) areas. Our goal is to engage with our Backbone organizations and the businesses that they have developed relationships within their_particular sectors to discuss their needs for employees with a focus on the career maps that we developed from our previous roundtable meetings. We are now expanding the attendance of these meetings to include educational institutions and training providers to allow them to hear directly from the businesses within our four sectors their employment needs. We are implementing the sector partnership model to ensure that all the voices at the table are heard and that we work with the training providers to create programs that will help ensure the success of the participants upon completion and lead them into good jobs.

Incumbent Worker Training (IWT)

DETR is partnering with Nevadaworks with the Incumbent Worker Training Grant to provide training in high-demand occupations, including but not limited to, the following:

Information Technology, Logistics, Manufacturing, and Healthcare. The incumbent worker training is designed to improve the skills of employees and the competitiveness of an employer by offering support with the costs associated with upskilling he employer's workforce in addition of having support from the Nevadaworks Board. The training will allow employers to avert layoffs, to promote effective employees, provide wage increases and title changes.

In PY2023 to current date there has been eight 94 companies successfully enrolled with a total of 320 incumbent workers for a variety of training that supports the grant outline for the industries outlined. The IWT program continues to receive interest from businesses in Reno and the surrounding communities including Fallon and Fernley.

Nevadaworks Performance Measures

The following table shows the Nevadaworks Performance Measures Actual Achievement Rates and the Percentage of the DOL Negotiated Rates attained.

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Nevadaworks Performance Measures Actual Achievement Rates and Percentage of DOL Negotiated Rates Attained PY2023 Q3 Rolling 4 Quarters 7/1/2023 Through 6/30/2024 Adult				
82.3%	73.8%	\$8,949.00	75.6%	80.0%
79.8%	79.0%	\$8,100.00	79.9%	78.9%
103.1%	93.5%	110.5%	94.6%	101.4%
	Dialogated Modes			
Employed 2nd Quarter After Exit	Employed 4th Quarter After Exit	Quarter After Exit	Credential Rate	Measurable Skill Gains
91.2%	83.0%	\$12,339.00	78.7%	80.8%
81.4%	85.5%	\$10,000.00	81.7%	80.0%
112.0%	07 1%	100 40/	96.4%	101.0%
	37.170	123.4%	30.470	101.070
		125.4%	30.470	101.070
	Youth	123.4%	30.470	101.070
Employed / In Training / In Education 2nd Quarter After Exit		Median Earnings 2nd Quarter After Exit	Credential Rate	Measurable Skill Gains
In Education	Youth Employed / In Training / In Education	Median Earnings 2nd		Measurable Skill
In Education 2nd Quarter After Exit	Youth Employed / In Training / In Education 4th Quarter After Exit	Median Earnings 2nd Quarter After Exit	Credential Rate	Measurable Skill Gains
	Employed 2nd Quarter After Exit 82.3% 79.8% 103.1% Employed 2nd Quarter After Exit 91.2% 81.4%	Actual Achievement Rates and Percentage of I PY2023 Q3 Rolling 4 Q 7/1/2023 Through 6/30 Adult Employed 2nd Quarter After Exit Employed 4th Quarter After Exit 82.3% 79.8% 79.9% 103.1% Pislocated Worker Employed 2nd Quarter After Exit Employed 4th Quarter After Exit 91.2% 83.0% 81.4% 85.5%	PY2023 Q3 Rolling 4 Quarters	Actual Achievement Rates and Percentage of DOL Negotiated Rates Attained PY2023 Q3 Rolling 4 Quarters 7/1/2023 Through 6/30/2024

Service Providers

Nevadaworks has provided WIOA Title 1 funding through contracts with eight organizations during PY2023. The Adult and Dislocated Worker funding streams were combined with four contractors awarded to manage those programs, while the number of Out-of-School Youth contracts was five. The contractors ranged from non-profit organizations to a labor apprenticeship program. One funded agency provided services in seven locations throughout the Northern Nevada region, including some of the most rural counties. Program diversity and achievement was evident in the following annual program summaries.

Adult Programs (AD)



Community Chest Inc. (CCI) AdultWorks Community Chest Program

Community Chest, Inc. AdultWorks (Adult and Dislocated Worker) Program

Community Chest, Inc. (CCI) provides a holistic person-centered wraparound approach to case management. This evidence-based model provides a deeper level of retention, support, and engagement for participants and their communities. This model honors choice, supports independence, enhances dignity, boosts motivation, builds trust, and empowers participants. Wraparound services involve marshaling multiple internal systems to comprehensively focus on meeting an individual's needs concurrently.

The services clients received include sector-specific occupational skills training, counseling/mentoring, case management, assistance with utilities and other expenses, supportive services for fuel and sector training supplies, employment-seeking assistance, and more. The staff makes it a point to connect with their clients to create a trusting line of communication so that advocacy can occur.

Outreach and Training

Within the grant cycle, the recruitment of clients occur from a couple of primary sources. Traditionally, previous clients refer to new clients. In addition to word of mouth, key referral sources include local food pantries, coordinated social media campaigns, other Community Chest programs, Healthy Communities Coalition members, training providers that are aware of the agency, and Lyon County Human Services. Staff continues to attend local coalition meetings for networking, make new connections with recent local staff, and continue to be an active part of their surrounding communities.

Overall, CCI was a success this past year. Staff continue to work hard for their clients and learn new skills to adhere to policies, procedures, new techniques, and new collaborations. Community Chest as an agency continues to get pulled into rural Nevada communities to provide resources and new programming. CCI staff look forward to continuing their Nevadaworks service contracts into the next year and continue to learn and grow alongside their clients.

CCI continues to have an increase in referrals from training providers, specifically Desert Knight, 160 Driving Academy and National School of Dentistry. Community Chest, Inc. is unique in that we have many different programs that often refer clients to the Adult Works program. Social media continues to be a great way to reach out and we have had success in clients enrolling from this outreach. We continue to have walk-in clients and word of mouth continues to yield our highest client participation. As stated above Community Chest is making time to meet with providers to go over eligibility requirements for WIOA and this has led to future enrollments.

Success Story

SID 2661136

The client was referred to CCI through the training provider at 160 Driving Academy. The client and CM met on 7/19/2023 to complete their enrollment in the Adult Works program. The client disclosed that they used to be a seasonal firefighter before moving into the construction field. After getting injured at work, the client has undergone multiple surgeries and has been in physical therapy for almost a year. As they have been

recovering, they were told that they will not be able to return to their same field of work. Upon hearing this, the client began researching new career fields and collaborating with their medical team to find an optimal career for both their financial and physical health. Ultimately, the client decided that moving into the truck driving field would be their best option. The client also disclosed that they and their partner are expecting their first child together at the end of October. The client stated that they are "beyond motivated" to get their CDL so that they can provide a good life for their child and partner. The client's goal was to complete training before the birth of their child so that they can be there for their family as much as possible in the weeks after.

The client was originally set up to begin training at the beginning of August, which is when they were expecting to receive medical clearance to attend training. The client has already worked on studying for their CDL permit and feels ready to take the test, but they have to wait until they can pass their DOT physical and drug test. However, when the client met with their primary doctor, they were not cleared and told that they would need to wait until the end of September to re-evaluate their medical status. While the client was disappointed and frustrated, they were even more determined to succeed and made sure to make good use of their time, studying for their permit even more. On 9/25/2023, the CM received an email from the training provider at 160 Driving Academy, letting them know that the client was not able to start class today as planned because their partner had gone into early labor. Thankfully, everything went very well, and the client's partner and newborn child are both healthy and happy. The client told the CM that they are going to take a week or two to settle into their new life with their child and will look at starting training then. CM let the client know that they can take all the time they need and that the training will be there when they are ready.

On 10/9/2023, the client stuck with their plan and began training at 160 Driving Academy. The client has been able to get their permit already and is very excited to start working on their driving skills. The client told the CM that even though things haven't gone exactly as they planned, they are so thankful to still have the opportunity to get their CDL license and are more determined than ever to succeed for themselves and their family.

Update

After the client began training in early October, they progressed very quickly with their yard skills and took their DMV test on 11/7/2023, less than a month since they began. The client passed their test and received their Class A CDL on their first attempt. After this, the client decided to take a couple of weeks to focus on being a new parent and taking care of their family through the holidays. In early December, the client went back to the DMV on their own to test for their Doubles and Triples endorsement and their Hazmat endorsement. They passed both tests on their first attempt as well. The CM

offered to help the client with their resume and job searching, but the client declined at the time. They already have multiple interviews lined up after the new year and are very hopeful that they will find something they love.



ABOUT CSA'S WORKFORCE DEVELOPMENT PROGRAM (AD)

About CSA's Workforce Development Program

Incorporated in 1965, Community Services Agency (CSA) is a private, nonprofit 501(c)(3) Community Action Agency. For more than 55 years, CSA has been at the forefront of providing services to address the needs of those impacted by poverty in Washoe County and across northern Nevada. Their mission: To empower individuals and families to become self-sufficient through advocacy, results-based programs, and community partnerships in northern Nevada.

CSA's Workforce Development team partners with participants to address barriers to employment, identify strengths and opportunities for growth, and guide them in choosing careers in the sectors with the most potential for employment. CSA's career assistance services are designed to help individuals gain and maintain employment through the development of job readiness skills, resume and cover letter preparation, career assessments and job coaching, vocational training, work experience, and quality job placements. In addition, CSA offers participants ancillary services, supportive referrals, and access to income and asset-building services. Through CSA's holistic support and customized workshops, participants are better prepared in their job search and more likely to have long-term employment success.

PY2023 In Review

From July 1, 2023, through June 30, 2024, CSA worked to deliver high levels of individualized service for participants across multiple programs. Program staff worked to assist clients with opportunities to upskill, enter new career pathways, and take

advantage of the wealth of available job opportunities across the Reno/Sparks region and the surrounding rural communities. Additionally, staff helped participants navigate ongoing economic challenges with the rising cost of living, childcare shortages, and sporadic availability of supportive services. CSA Participated in multiple community networking and task group meetings, including the Human Services Network, NET/PCC, the Workforce Consortium, the Northern Nevada Workforce Alliance, and Partnership Carson City.

Community Outreach and Participant Recruitment

During PY23, the agency was able to participate in many in-person outreach opportunities that provided opportunities for connection with job seekers and community partners. In PY2023 CSA enrolled sixty-five (65) new Adult (AD) participants. Upon enrollment, participants received a variety of services tailored to their specific needs and goals as identified in their Individual Service Strategy.

Occupational Skills Training

While CDL remained the most in-demand training throughout the program year, the agency did support enrollments across a wide variety of sectors. AD participants were enrolled in or received tuition assistance for the following occupational skills training programs in PY2023:

- Northern Nevada Barber Academy-Barbering
- 160 Driving Academy-Class A CDL
- Desert Knight CDL School-Class A CDL, Class B CDL, CDL Refresher
- Nevada Desert Truck Driving-Class A CDL
- Truckee Meadows Community College-Certified Nursing Assistant
- G Skin & Beauty- Esthetician, Advanced Laser Certification
- Milan Institute of Cosmetology-Esthetician, Nail Technician
- Western Nevada College-Certified Professional Life Coach, Physical Therapy Aide
- TMCC EPIC-Community Health Worker, Pharmacy Technician
- Sierra Academy of Style-Cosmetology
- University of Nevada, Reno-Entrepreneurship Certificate, Paralegal Studies Certificate
- Carrington College-Medical Billing and Coding, Registered Nursing
- Majen-Nursing Assistant

- Medical Skills for Life-Phlebotomy/Lab Assistant
- Unitek College-Practical Nursing

Success Story

SID 4333640 (AD):

Cristal was referred to CSA by NNLC for assistance with her G Skin and Beauty Esthetician training. Cristal did not receive any financial aid to attend school and had a large remaining amount to pay out-of-pocket for her tuition. Cristal had not been employed since 2021 due to being a stay-at-home mom, and was eager to get back into the workforce and work in an occupation that she has always been interested in. Cristal had previously worked as a medical assistant but was not interested in returning to the occupation due to the opportunity to be self-employed in the beauty and skincare field and create her own schedule around childcare hours. Since 2021, Cristal's husband was the sole financial provider for her and her four children, but due to his seasonal construction employment and frequent months of unemployment, Cristal was reliant on their savings to provide for their family and was unable to afford the full cost of her school.

With the assistance of CSA, Cristal was able to lower her out-of-pocket tuition cost and successfully completed training in June 2023. In July, Cristal completed the Nevada State Board of Cosmetology exam and obtained her Advanced Esthetician license in July. In September 2023, Cristal signed a booth rental contract with The Duo Hair and Brow Studio and was set to begin her employment on the first of October 2023. While Cristal was excited, she was concerned about her upcoming rental payment due to needing to purchase employment supplies. To further assist Cristal with starting her new employment, CSA assisted with Cristal's rent payment for the month of October, and she was able to instead use that income to purchase the supplies she needed.

Cristal is excited to work in the field that she has always dreamed of and is looking forward to continuing building her clientele and providing esthetician services at a local salon.

SID 4315464 (AD):

Betty Ann was referred to CSA by Medical Skills for Life Institute for support with tuition for a phlebotomy/lab assistant certification. Betty Ann is a single mother and was living with her brother at the time of enrollment. Betty Ann has not held employment since

2019 after leaving the workforce to be a stay-at-home parent but was ready to return to training and find employment in a field that will offer her enough pay to find her own housing for her and her daughter. Betty Ann had previously held a phlebotomy license from a different state but needed to complete training and receive a new license after her previous one expired.

CSA assisted Betty Ann with a portion of her training costs and referred her to the EmployNV Career Hub for additional assistance. Betty Ann started phlebotomy/lab assistant training on 10/18/2022. After a pause in Betty Ann's training due to some medical difficulties, she returned to training and received her certificate on 11/17/2023. Betty Ann had a very positive experience at her training externship site and was told that they are currently working on creating a phlebotomist position for her to get hired permanently. Betty Ann is excited to have renewed her phlebotomy license and is eager to return to work in the medical field.



JOIN One-Stop Adult Program

JOIN Inc. is a 501(c)(3) community benefit organization dedicated to addressing workforce needs in urban, rural and frontier communities across Nevada. JOIN's vision is to help break the cycle of poverty for all Nevadans and promote equitable economic prosperity throughout our region. This is accomplished through our mission of Training Nevadans for Careers by providing access to educational and occupational training for individuals seeking careers, financial stability, and personal success.

For program year 2023, JOIN operated Adult, Dislocated Worker, NDWG - Disaster Recovery and NDWG - Employment Relief Programs out of the comprehensive One-Stop Center in Reno.

Recruitment/Outreach/Partnerships

JOIN provided services to 121 new enrollments for Program Year 2023.

JOIN has successful partnerships with Eddy House, Reno Housing Authority, Job Corp, American Job Center Partners, NNLC, NSHE, Reno ACEs, and many more. Ongoing recruitment strategies include virtual community awareness outreach, one-on-one recruitment, and print and social media.

JOIN also participated in as many community outreach and awareness activities as possible throughout all Northern Nevada. Staff attended local meetings over Zoom's virtual platform, including virtual job fairs, workforce development consortiums, chambers of commerce, county Boards of Supervisors/Commissioners, economic and workforce development agency meetings, veteran's groups, and partner agencies that promote cooperative and collaborative relationships between community human service agencies.

All the seated partners that sit at the EmployNV Career/Business Hub are great partners. The ability to communicate, utilize the CTS Log, and have regular meetings is how we successfully change individuals' lives in Washoe County.



JOIN Rural Adult Program

JOIN Inc. is a 501(c)(3) community benefit organization dedicated to addressing workforce needs in urban, rural, and frontier communities across Nevada. JOIN's call to action is to help to break the cycle of poverty while promoting prosperity for all Nevadans. The goal is to help participants achieve full-time living wage employment through occupational skills training and supportive services. For PY2023, the Rural Adult Program reached twelve (12) rural counties: Carson City, Churchill, Douglas County including the Tahoe Basin, Elko, Eureka, Humboldt, Lander, Lyon, Mineral, Pershing, Storey, and White Pine.

Enrollment and Occupational Skills Training

JOIN provided services to 73 new enrollments for PY 2023. Clients received training in a variety of occupations such as Class "A" CDL, Fron end Software Developer, Cosmetology, MAPE (Medical Assistant, Phlebotomy, EKG, Certificate) Electrical System Technology, Sonography, Radiology, Vet Technician, Freight Broker, Phlebotomist, Esthetician and Paralegal. Several clients also completed On-the-Job training and remain with their OJT employer.

Recruitment/Outreach/Partnerships

Each year, JOIN's Programs Director, Regional Managers, Career Training Coordinators, and Work Experience Administrators conduct extensive outreach in their communities and develop relationships that evolve into long-lasting partnerships. JOIN expanded our outreach, thereby reaching a new community of individuals in Northern Nevada's most rural and frontier locations. Ongoing recruitment strategies include virtual community awareness outreach, one-on-one recruitment, and print and social media. JOIN participated in as many community outreach and awareness activities as possible throughout all Northern Nevada. Staff attended local meetings over Zoom's virtual

platform, including virtual job fairs, workforce development consortiums, chambers of commerce, county Boards of Supervisors/Commissioners, economic and workforce development agency meetings, veteran's groups, and partner agencies that promote cooperative and collaborative relationships between community human service agencies.

Success Story

SID2405707

Client enrolled in JOIN as of July 20, 2023. Client initially went through our program in November 2016. She attained her C.N.A. license and worked as a C.N.A. for several years. She learned she wanted to further her education, leading to more lucrative employment. She registered and enrolled in the MAPE (Medical Assisting, Phlebotomy, EKG) at Great Basin College; courses began on 8/28/23.

Client came into some barriers. Her home is in Owyhee, NV. While arranging school, she would drive back and forth, which is 1-1/2 hours each way. JOIN co-partnered with NHA, H1B grant. JOIN assisted with tuition and some supportive services while NHA funds her a place to stay while in school year and a small portion of tuition.

Client's long-term goal is to work in the medical field, utilizing the skills and knowledge she is learning in the MAPE program. And continue her education to attain her Nursing degree. She wants to help her people, the Shoshone Paiute Tribe.



Nevada Hospital Association (NHA) H-1B

For the program year 2023, the Nevada Hospital Association (NHA), in partnership with the Governor's Office of Workforce Innovation and Nevadaworks, continued the roll-out

of the H-1B Rural Healthcare Grant to the rural areas of Nevada. The intent of the H-1B Rural Healthcare Grant is to alleviate healthcare workforce shortages by creating sustainable employment and training programs in healthcare occupations serving rural populations.

With funding from this grant, the NHA offers education, training, job placement advocacy and supportive services to qualified participants interested in obtaining a degree, license, or certification in the healthcare profession to provide rural Nevada healthcare employers with professionals capable of delivering safe, direct patient care in medical services.

Enrollment

The goal of the H-1B grant is to increase the number of individuals training in healthcare occupations that directly impact patient care and alleviate workforce shortages by creating sustainable employment and training programs in healthcare occupations, with focus given to qualifying participants in priority populations of underserved, unemployed, underemployed, and incumbent workers.

For the H-1B PY2023 program year, a total of 89 participants were enrolled into registered nursing, Radiology and Sonography, Advanced EMT and Paramedic, Certified Nursing Assistant, Licensed Practical Nursing programs, Medical Assisting programs, Phlebotomy and pre-requisite courses to gain acceptance into a healthcare degree program.

In program year 2023, participants were able to be co-enrolled with Good Jobs Northern Nevada. This co-enrollment provided additional support through a career navigator as well as funding for supportive services to assist those with barriers.

Occupational Skills Training

The NHA developed collaborative partnerships this program year with Great Basin College, Carrington College, Truckee Meadows Community College, University of Nevada Reno, Unitek, Western Nevada College, Las Vegas College, Northwest Career College, Medical Skills for Life Institute, College of Southern Nevada, Charter Career Academy, Southern Nevada EMT, Mohave community College and Nightingale Nursing College. These academic institutions offer degree programs and other allied health courses to eligible participants looking to obtain careers in direct patient care. During this program year, participants were enrolled into academic programs including: Registered Nursing, Certified Nursing Assistant, Medical Assistant, Phlebotomy, Radiology Technician,

Sonography, Licensed Practical Nurse, Emergency Medical Technician, and pre-requisite classes. All these academic programs are career pathways into direct patient care.

Success Story

Participant #2751379

This participant will be graduating from the nursing program at Carrington College in October 2024. She is a single mom and has struggled through her program. This is her statement:

"I appreciate your program so much. When I'm in a better position I would love to give back with time and help others like me. You guys have seen me through some trying times not even realizing the severity of the situations. You have been so amazing and always willing to help me and I am forever in debt and thankful for you all and your resources. Especially the mental toll this career path takes on you. I have reached out to you guys for so many things and I am blessed to have had your help throughout this whole process. Thank you !!!!"

Participant #2930571

This participant was enrolled in the H-1B program twice. She enrolled in 2021 for the nursing program and in her second semester she lost her son tragically. She was unable to continue with her academic program due to emotional stress. This client re-enrolled in 2022 and was determined to finish what she started, as she stated to program staff, "I promised my son that I would be a nurse and finish my program, and that's what I am going to do!". This was not an easy journey for her, a single mom and Veteran, she sometimes had to go with no heat or electricity because she was unable to work while she studied. The H-1B funding assisted her financially through these tough times and kept her focused on her academic program. This client graduated from the nursing program at Great Basin College in May 2024 and is licensed as a Registered Nurse. The client is currently seeking employment in the rural area in which she resides and H-1B program staff are assisting her with making those connections.

Dislocated Worker Programs (DW)



Community Chest, Inc. NDWG-ER and DR Program

Community Chest, Inc. (CCI) provides a holistic person-centered wraparound approach to case management. This evidence-based model provides a deeper level of retention, support, and engagement for participants and their communities. This model honors choice, supports independence, enhances dignity, boosts motivation, builds trust, and empowers participants. Wraparound services involve marshaling multiple internal systems to comprehensively focus on meeting an individual's needs concurrently. The services clients receive include sector-specific occupational skills training, counseling/mentoring, case management, assistance with utilities and other expenses, supportive services for fuel and sector training supplies, employment-seeking assistance, and more. The staff makes it a point to connect with their clients to create a trusting line of communication so that advocacy can occur.

Outreach and Training

Within the grant cycle, the recruitment of clients occurs from a couple of primary sources. Traditionally, previous clients refer to new clients. In addition to word of mouth, key referral sources include local food pantries, Facebook, other Community Chest programs, Healthy Communities Coalition members, training providers that are aware of the agency, and Lyon County Human Services. The staff continue to attend local coalition meetings for networking, make new connections with recent local staff, and continue to be an active part of their surrounding communities. Overall, CCI has been a success this past year. Staff have continued to work hard for their clients and learn new skills to adhere to policies, procedures, new techniques, and new collaborations. Community Chest as an agency continues to get pulled into rural Nevada communities to provide resources and new programming. The agency has now opened a new office in Dayton. The CCI staff look forward to continuing their Nevadaworks service contracts into the next year and continue to learn and grow alongside their clients.



Community Services Agency Workforce Development Program Dislocated Worker (DW)

About CSA's Workforce Development Program

Incorporated in 1965, Community Services Agency (CSA) is a private, nonprofit 501(c)(3) Community Action Agency. For more than 55 years, CSA has been at the forefront of providing services to address the needs of those impacted by poverty in Washoe County and across northern Nevada. Their mission: To empower individuals and families to become self-sufficient through advocacy, results-based programs, and community partnerships in northern Nevada.

CSA's Workforce Development team partners with participants to address barriers to employment, identify strengths and opportunities for growth, and guide them in choosing careers in the sectors with the most potential for employment. CSA's career assistance services are designed to help individuals gain and maintain employment through the development of job readiness skills, resume and cover letter preparation, career assessments and job coaching, vocational training, work experience, and quality job placements. In addition, CSA offers participants ancillary services, supportive referrals, and access to income and asset-building services. Through CSA's holistic support and customized workshops, participants are better prepared in their job search and more likely to have long-term employment success.

PY2022 In Review

From July 1, 2023, through June 30, 2024, CSA worked to deliver high levels of individualized service for participants across multiple programs. Program staff worked to assist clients with opportunities to upskill, enter new career pathways, and take advantage of the wealth of available job opportunities across the Reno/Sparks region and the surrounding rural communities. Additionally, staff helped participants navigate ongoing economic challenges with the rising cost of living, childcare shortages, and sporadic availability of supportive services.

Community Outreach and Participant Recruitment

During PY23, the agency was able to participate in many in-person outreach opportunities that provided opportunities for connection with job seekers and community partners. The agency also worked to reconnect with previous referral partners and training providers whom they had lost communication with or that had staff turnover and needed a reintroduction to CSA and their WIOA programs. In PY2023 CSA enrolled 10 new Dislocated Worker (DW) participants. Upon enrollment, participants received a variety of services tailored to their specific needs and goals as identified in their Individual Service Strategy.

Occupational Skills Training

Unitek College-Practical Nursing

While CDL remained the most in-demand training throughout the program year, the agency did support enrollments across a wide variety of sectors. DW participants were enrolled in or received tuition assistance for the following occupational skills training programs in PY2023:

Northern Nevada Barber Academy-Barbering
160 Driving Academy-Class A CDL
Desert Knight CDL School-Class A CDL, Class B CDL, CDL Refresher
Nevada Desert Truck Driving-Class A CDL
Truckee Meadows Community College-Certified Nursing Assistant
G Skin & Beauty- Esthetician, Advanced Laser Certification
Milan Institute of Cosmetology-Esthetician, Nail Technician
Western Nevada College-Certified Professional Life Coach, Physical Therapy Aide
TMCC EPIC-Community Health Worker, Pharmacy Technician
Sierra Academy of Style-Cosmetology
University of Nevada, Reno-Entrepreneurship Certificate, Paralegal Studies Certificate
Carrington College-Medical Billing and Coding, Registered Nursing
Majen-Nursing Assistant
Medical Skills for Life-Phlebotomy/Lab Assistant



JOIN One-Stop Dislocated Worker Program

JOIN Inc. is a 501(c)(3) community benefit organization dedicated to addressing workforce needs in urban, rural and frontier communities across Nevada. JOIN's vision is to help break the cycle of poverty for all Nevadans and promote equitable economic prosperity throughout our region. This is accomplished through JOIN's mission of Training Nevadans for Careers by providing access to educational and occupational training for individuals seeking careers, financial stability, and personal success.

Enrollment and Occupational Skills Training

JOIN provided services to nine new enrollments for PY2023 and all were co-enrolled in DW, NDWG-ER and NDWG-DR.

Clients received training in a variety of occupations including but not limited to Registered Nurse, Accounting Specialist, Medical Billing and Coding, Class "A" CDL and Grant Writing.



JOIN Rural Dislocated Worker Program

JOIN Inc. is a 501(c)(3) community benefit organization dedicated to addressing workforce needs in urban, rural, and frontier communities across Nevada. JOIN's call to action is helping to break the cycle of poverty while promoting prosperity for all Nevadans. The goal is to help participants achieve full-time living wage employment through occupational skills training and supportive services. For PY2023, the Rural Adult Program reached twelve (12) rural counties: Carson City, Churchill, Douglas County including the Tahoe Basin, Elko, Eureka, Humboldt, Lander, Lyon, Mineral, Pershing, Storey, and White Pine.

Enrollment and Occupational Skills Training

JOIN provided services to seven (7) new Dislocated Worker (DW) enrollments for the PY2023; twelve of them were co-enrolled in the NDWG-DR program and eleven were co-enrolled in NDWG-ER. Clients received training in a variety of occupations including but not limited to Class "A" CDL, Esthetician, Electrical, Registered Nurse, Home Inspector and Business Operations Specialist.

Out-of-School Youth Programs (OSY)



Community Chest, Inc. (CCI) G.A.M.E. Guidance through Academics, Mentoring & Employment Program

For the 2023-2024 grant cycle, the G.A.M.E. (Guidance through Academics, Mentoring, and Employment) Program at Community Chest, Inc. (CCI) had the goal to assist clients with obtaining their GED/HSE/HS Diploma, participating in a work experience (WEX) and to find permanent stable employment afterward. This is the measurable data that they aimed to successfully complete with each client. They intend to serve these clients in a holistic manner, and to follow their mission statement and expected quality of service.

Community Chest provides a holistic person-centered wraparound approach to case management. This evidence-based model provides a deeper level of retention, support, and engagement for participants and their communities. This model honors choice, supports independence, enhances dignity, boosts motivation, builds trust, and empowers participants. Wraparound services involve marshaling multiple internal systems to comprehensively focus on meeting an individual's needs concurrently.

Outreach and Training

Within the grant cycle, the recruitment of clients occurred from a couple of primary sources. Traditionally, previous clients refer new clients. In addition to word of mouth, key referral sources include local food pantries, other Community Chest programs, Facebook, Healthy Communities Coalition members, local Adult Education Centers, JPO, MC District Attorney, WEX employers, and Lyon County Human Services. Staff continued to attend local coalition meetings for networking, made new connections with recent local staff, and continued to be an active part of their surrounding communities. Traditionally youth are difficult to recruit, and this last program year was no different. CCI focused heavily on recruiting from schools in terms of finding those students who were

not on track to graduate and had officially dropped out or that had graduated and met the requirements to enroll in the program.

For OSY Youth that CCI served, there were several obvious barriers to success. Affordable housing is a dire need in rural Nevada. The cost of rental increases in rural areas was tremendous. It was not uncommon to see rents double in Fernley in certain apartment complexes. Staff continued to see youth that were couch surfing or living in temporary environments. The youth continue to need higher-than-average supportive services in the realm of gas, housing, automotive maintenance, and cell phones. Gas costs made having youth in WEX's not close to their residence much more difficult. The cost of living increased so much this last year with inflation that staff found it difficult to stick to previously budgeted supportive services per client.

Favorite classes held this past year for staff and clients alike include:

Budgeting: Staff utilized three (3) different types of budgeting to show students which would work best. This included snowballing, envelopes, and app tracking.

Shopping: Each student had to make a shopping list compiling a full week's menu along with keeping within a certain budget. They each had certain items that had to be purchased and could not go over the set amount that was allotted.

Credit: "What is credit and why is it important?" This was a two-part class. This helped students understand why it is important to maintain a healthy credit score and how to repair it if needed.

Overall, G.A.M.E. was a success this past year. Staff have continued to work hard for their clients and learn new skills to adhere to policies, procedures, new techniques, and new collaborations. Community Chest as an agency continues to get pulled into rural Nevada communities to provide resources and new programming. The agency has quadrupled in size since its inception and prides itself on quality of service. With intentional growth and forward-thinking, this agency, and the G.A.M.E. Program plans to continue to flourish. The CCI staff look forward to continuing their Nevadaworks service contracts into the next year and continue to learn and grow alongside their clients.



Community Services Agency Workforce Development Program Out-of-School Youth

About CSA's Workforce Development Program

Incorporated in 1965, Community Services Agency (CSA) is a private, nonprofit 501(c)(3) Community Action Agency. For more than 55 years, CSA has been at the forefront of providing services to address the needs of those impacted by poverty in Washoe County and across northern Nevada. Their mission: To empower individuals and families to become self-sufficient through advocacy, results-based programs, and community partnerships in northern Nevada.

CSA's Workforce Development team partners with participants to address barriers to employment, identify strengths and opportunities for growth, and guide them in choosing careers in the sectors with the most potential for employment. CSA's career assistance services are designed to help individuals gain and maintain employment through the development of job readiness skills, resume and cover letter preparation, career assessments and job coaching, vocational training, work experience, and quality job placements. In addition, CSA offers participants ancillary services, supportive referrals, and access to income and asset-building services. Through CSA's holistic support and customized workshops, participants are better prepared in their job search and more likely to have long-term employment success.

PY2022 In Review

From July 1, 2023, through June 30, 2024, CSA worked to deliver high levels of individualized service for participants across multiple programs. Program staff work to assist clients with opportunities to upskill, enter new career pathways, and take advantage of the wealth of available job opportunities across the Reno/Sparks region and

the surrounding rural communities. Additionally, staff help participants navigate ongoing economic challenges with the rising cost of living, childcare shortages, and sporadic availability of supportive services.

Community Outreach and Participant Recruitment

During PY23, the agency was able to participate in many in-person outreach opportunities that provided opportunities for connection with job seekers and community partners. The agency also worked to reconnect with previous referral partners and training providers whom they had lost communication with or that had staff turnover and needed a reintroduction to CSA and their WIOA programs. In PY2023 CSA enrolled twenty-six (26) new youth participants. Upon enrollment, participants received a variety of services tailored to their specific needs and goals as identified in their Individual Service Strategy.

Occupational Skills Training

During PY23 the agency continued to see an increase in youth participants requesting assistance with vocational training rather than job placement or work experience opportunities. Participants were enrolled in or received tuition assistance for the following occupational skills training programs during PY23:

- Northern Nevada Barber Academy-Barbering
- 160 Driving Academy-Class A CDL
- Desert Knight CDL School-Class A CDL
- Truckee Meadows Community College-Clinical Medical Assistant, Pharmacy Technician
- Paul Mitchell the School of Reno- Cosmetology
- Milan Institute-Dental Assisting, Massage Therapy, Nursing Assistant
- G Skin & Beauty- Esthetician
- Milan Institute of Cosmetology-Esthetician
- Carrington College-Medical Assistant
- Western Nevada College-Nonprofit Management + Professional Grant Writing
- University of Nevada, Reno-Paralegal Studies
- Unitek College-Practical NursingCareer College of Northern Nevada-Welding

Work Experience (WEX)

CSA facilitated several occupational training opportunities through work experience placements in PY2023, resulting in more than 300 hours of training completed. These work experience placements focused on developing soft skills and job readiness for participants in food service and warehousing.



JOIN Rural Out-of-School Youth Program

JOIN Inc. is a 501(c)(3) community benefit organization dedicated to addressing workforce needs in urban, rural, and frontier communities across Nevada. JOIN's call to action to help to break the cycle of poverty while promoting prosperity for all Nevadans. The goal is to help participants achieve full-time living wage employment through occupational skills training and supportive services. For PY2023, the Rural Adult Program reached twelve (12) rural counties: Carson City, Churchill, Douglas County including the Tahoe Basin, Elko, Eureka, Humboldt, Lander, Lyon, Mineral, Pershing, Storey, and White Pine.

Enrollment and Occupational Skills Training

JOIN provided services to four (4) new youth enrollments.

Clients received training in a variety of occupations such as Cosmetology, Registered Nurse and WEX's at Crossroads Behavioral Health and JOIN, Inc.



Northern Nevada Literacy Council (NNLC) Out-of-School Youth Learn and Earn Program

Northern Nevada Literacy Council (NNLC) is a community-based, non-profit school for adult learners. The NNLC Learn and Earn program assists out-of-school youth in obtaining training and entering the workforce. The breakdown for the majority of the Out-of-School Youth (OSY) enrolled in the Learn and Earn program were clients living in high poverty zip codes, low income, youth requiring additional assistance and unemployed.

The majority of the Occupational Skills Training (OST) programs in which the Learn and Earn participants were enrolled were in the medical field, automotive, dental assisting and CDL. Fifty nine (59) participants were put into a training program.

Fourteen (14) participants enrolled in the Work Experience (WEX) program, with eight (8) participants receiving job offers at the end of their WEX. 3 WEX participants have continued forward to program year 2024. The Learn and Earn program partnered with seven different employers to fulfill these WEXs.

The 42 participants enrolled into the Learn and Earn program received the following services as needed: skills and interest assessment, CASAS assessment, adult basic education classes, occupational skills training, background and drug test fees, reimbursement fees for physicals for CDL permit, reimbursement fees for CDL instruction permits, CPR training fees, comprehensive guidance, mentoring, resume writing assistance, job search, interview preparation, and job placement assistance. Some participants received bus passes, gas cards, assistance purchasing training supplies, textbooks, tools, and uniforms.

Many participants in the Learn and Earn Program have been successful in achieving their career goals.



Northern Nevada Electrical Joint Apprenticeship & Training Committee (NNEJATC) Out-of-School Youth Program

The Northern Nevada Electric Joint Apprentice and Training Committee (NNEJATC) was registered in 1972 as a 501(c)(3) nonprofit training center that specializes in training and educating members of the Northern Nevada community interested in Electrical Construction. Guided by a Board of Trustees, the NNEJATC has successfully graduated hundreds of apprentices to journeyman status over the past 50+ years.

NNEJATC provides training programs to meet the competitive challenges of today's global market and green energy economy. Each Electrical Apprentice is provided with on-the-job Work-Experience (WEX) training, trade-related classroom instruction, and hands-on practice that produces competency and pride, leading to true craftsmanship.

NNEJATC staff assist young people, including those who wish to defer from college, into the Electrical Apprenticeship Program. This support includes labor market information, assessment, career advice, assistance with resumes and job applications, interview preparation, and understanding of the apprenticeship system.

During the application assessment, NNEJATC staff determines if the potential participant is eligible for the WIOA Out-of-School Youth (OYS) services. These potential clients have a desire to go somewhere with their life, increase their financial and socioeconomic status, and become Licensed Electricians.

The NNEJATC PY23 Nevadaworks goal was to provide classroom instruction, hands-on training, adult mentoring, occupational skills training and on-the-job WEX experience, leadership development, and supportive services to twenty-nine (29) Out-of-School Youth participants. The NNEJATC achieved this goal with all enrolled WIOA individuals completing the program.



JOIN ONE-STOP

DISASTER RECOVERY PROGRAM

Occupational Skills Training

JOIN was able to provide the following services to Disaster Recovery clients: Occupational Skills Training, Training Materials, Support Services, Resume Assistance, and one-on-one case management assistance. These services were provided so clients can fully participate in the grant funded by the Disaster Recovery Program. Also, Disaster Recovery clients received training in a variety of occupations, including, but not limited to: Commercial Driver's License Class A, Certified Nursing Assistant, Cosmetology, Esthetician, Certified Medical Assistant, and HVAC Certification.

EMPLOYMENT RECOVERY PROGRAM

Occupational Skills Training

JOIN was able to provide Employment Recovery clients the following services: Occupational Skills Training, Training Materials, Support Services, Resume Assistance, and one-on-one case management assistance. These services were provided so that the client can fully participate in the grant funded by the Employment Relief Program. Also, Employment Relief clients received training in a variety of occupations, including, but not limited to: Commercial Driver's License Class A, Phlebotomy, Emergency Medical Technician, Cosmetology, and HVAC Certification.



JOIN RURAL

DISASTER RECOVERY PROGRAM

Occupational Skills Training

JOIN was able to provide clients training in a variety of occupations, including, but not limited to: Commercial Driver's License Class A, Pharmacy Technician, Electrical, and Dental Assistant.

EMPLOYMENT RECOVERY PROGRAM

Occupational Skills Training

JOIN was able to provide Employment Relief clients training in a variety of occupations, including, but not limited to: Electrical Apprenticeship, Commercial Driver's License Class A, Esthetician, and Administrative Assistant.



PY2023 National Dislocated Worker Grant — Employment Recovery

Outreach and Training

Participants are hearing about the NDWG-ER grant program through speaking engagements program staff conducts at local colleges, distribution of a printed brochure with grant information, the Nevada Hospital Association web site, NHA's monthly newsletter, as well as word-of-mouth from past participants that are employed at partnering hospitals that have been enrolled in the grant program. Rereferrals originate through local college academic instructors and partnering hospital managers sharing grant information with prospective participants.

Enrollment: The NDWG-ER program successfully served and placed twelve (12) new graduate nurses (NGN) into full time employment as Registered Nurses.

Occupational Skills Training

The NHA continued a partnership this program year with Debra Scott, MSN, APRN, FRE, of Scott Consulting, LLC, for the Transition to Practice (TTP) skills seminar. The seminars curriculum consists of strategies to enhance clinical reasoning and interdisciplinary communication skills through simulation and mentoring. The increase in the NGN's competence and confidence allows for a successful transition into the workplace. Following the COVID pandemic, many seasoned nurses, feeling stressed and overwhelmed with the impacts of the pandemic, retired early, or left bedside nursing altogether. This created shortages in nurse staffing for nearly every hospital in northern Nevada. Topics on responding to a pandemic have been included in the Transition to Practice skills seminar to give the new graduate nurses tools and resources to process and respond to the demands the current pandemic has created.

Invaluable Partnerships

Employer partners include Renown Regional Medical Center, Saint Mary's Regional Medical Center, Northern Nevada Medical Center and Carson Tahoe Hospital. The primary benefit that attracts employer partners is the OJT subsidy for NGN transition and training costs. The NDWG-ER program continues to value these partnerships.

Employer partnerships are invaluable to the success of the program. Many have implemented preceptor/residency programs that also improve the competency and retention of the NGN. From the moment the NGN begins their residency at the workplace, they are paired with a preceptor. Preceptors socialize NGNs into new roles, unit processes and workplace

norms. The preceptor has proven to be pivotal in the integration of the new graduate into the unit practice environment. Partnerships with the local nursing schools, including Truckee Meadows Community College, Carrington College, Western Nevada College, the University of Nevada Reno, Unitek and Majen, provide an opportunity.

The NHA program staff met with the Deans of the local academic institutions as well as the nursing directors at partnering hospitals to discuss the needs and challenges each entity is facing and to share information involving recruitment. These partnerships are critical in building solid relationships and a recruitment pipeline. These information sharing opportunities are an important collaborative effort to stay abreast of workforce challenges.

Success Stories

Participant #3345965

This participant is enrolled in the CNA and Registered Nursing program at Great Basin College in Elko and was injured in a car accident. This is what she had to say:

In August of 2023 I was involved in a serious car accident with my brother traveling home from a family vacation. I suffered serious injuries, including a severe concussion. I had just finished my CNA class and was scheduled to take my licensing exam a few days after the accident and was accepted into the nursing program at GBC to begin a few weeks later. I was stressed on how I was going to do this with my current situation and not being released to work due to my injuries. I reached out to Sharyn, my H-1B grant contact, to see if there were any resources she could provide me. Not only was she a compassionate and encouraging ear, she assured me she would provide me with some funding assistance to help me get on my feet. I was unable to work for several months due to the accident

and the grant helped me cover my rent and provided other resources so I would not get evicted. I am not only grateful for the grant helping me with tuition costs, but also keeping me whole so I can continue to focus on my academic program. I am doing really well in my program this semester and I am excited to be graduating from the nursing program next year and would not have been able to accomplish this without the support of grant funding. I will start my nurse apprentice position with the hospital in Elko next month and I'm so excited to start my journey as a nurse. Thank you for H-1B funding!"



Northern Nevada Electrical Joint Apprenticeship Training Committee (NNEJATC) NDWG-ER

The Northern Nevada Electric Joint Apprentice and Training Committee (NNEJATC) was registered in 1972 as a 501(c)(3) nonprofit training center that specializes in training and educating members of the Northern Nevada community interested in Electrical Construction. Guided by a Board of Trustees, the NNEJATC has successfully graduated hundreds of apprentices to journeyman status over the past 50+ years.

The NNEJATC curriculum integrates electrical theory and practical application to give program participants not only the manual skills to wire and install electrical systems and apparatus, but also the mathematical and practical knowledge to support, explain, and troubleshoot each application. Computer programs are integrated into the coursework to allow for the practice of circuit calculations, to create working models that simulate real circuit conditions, and to support classroom lectures and demonstrations. Of equal importance is the thorough study of the safety rules, protocols, and procedures laid out in the National Electrical Codes, as well as the OSHA, First Aid, CPR, and MSHA standards for the electrical industry. The NNEJATC PY23 Nevadaworks' goal was to provide classroom instruction, hands-on training, occupational skills training, on-the-job experience, and supportive services to fourteen (14) COVID-19 NDWG-ER participants. The NNEJATC achieved this goal with all enrolled WIOA individuals completing the program.

Success Story

SID #2797851

NNEJATC COVID-19 NDWG-ER Client was recently laid-off and qualified for the NDWG-ER grant through the Northern Nevada Electrical Training Center. The Client's prior work experience included working as a Branch Manager at Josef's Bakery. After being laid-off due to the COVID-19 Pandemic, the client wanted an opportunity to have a career that would support him and applied to be a Registered Apprentice at the NNEJATC, who is on the ETPL. After being accepted into the program, the Client stated, "As a first year apprentice, the opportunities a grant can provide are numerous. This grant gave me the chance to replace clothing that I had to mend repeatedly. An apprentice's appearance is the first thing a customer or Journeyperson looks at, and tattered clothes aren't indicative of success. I was also able to replace tools that had been broken, and purchase tools that I hadn't been able to buy prior to receiving this grant. Having proper tools is essential to complete work in a timely manner and I am now able to do so."