



Nevada

Vocational Rehabilitation

A Proud Partner of American Job Center of Nevada

At Work for Disability Inclusion



2022-23

Nevada State
Rehabilitation Council

**ANNUAL
REPORT**

www.VRNevada.org
<https://detr.nv.gov>

Administration Office
751 Basque Way, Carson City, Nevada 89706
(775) 687-6860

Vocational Rehabilitation is an Equal Employment Opportunity program/service.

Auxiliary aids and services are available upon request during consultations with counselors and service providers.

YOU CAN ALSO FIND US ON:



THE SERVICES AND/OR GOODS DESCRIBED HEREIN ARE FUNDED, IN PART, WITH FEDERAL FUNDS AWARDED BY THE U.S. DEPARTMENT OF EDUCATION UNDER THE VOCATIONAL REHABILITATION (VR), SUPPORTED EMPLOYMENT SERVICES, AND/OR THE INDEPENDENT LIVING SERVICES FOR OLDER INDIVIDUALS WHO ARE BLIND (OIB) PROGRAMS. FOR PURPOSES OF THE VR PROGRAM IN NEVADA, THE FEDERAL VR GRANT PAID 78.7 PERCENT OF THE RELATED COSTS. IN FEDERAL FISCAL YEAR (FFY) 2019, NEVADA VR RECEIVED \$19,623,751 IN FEDERAL VR FUNDS. FUNDS APPROPRIATED BY THE STATE OF NEVADA AND/OR ACQUIRED FROM OTHER NON-FEDERAL SOURCES PAID 21.3 PERCENT OF THE RELATED COSTS (\$5,311,130). FOR PURPOSES OF THE SUPPORTED EMPLOYMENT PROGRAM, FEDERAL FUNDS PAID 95 PERCENT OF THE

TOTAL COSTS. IN FFY 2019, NEVADA'S VR PROGRAM RECEIVED \$69,685 IN FEDERAL SUPPORTED EMPLOYMENT FUNDS. STATE APPROPRIATED FUNDS PAID 5 PERCENT (\$4,003) OF THE TOTAL COSTS UNDER THE SUPPORTED EMPLOYMENT PROGRAM. FOR PURPOSES OF THE OIB PROGRAM, FEDERAL FUNDS PAID 90 PERCENT OF THE TOTAL COSTS INCURRED UNDER THE PROGRAM. IN FFY 2019, REHABILITATION DIVISION RECEIVED \$221,143 IN FEDERAL GRANT FUNDS FOR THIS PROGRAM. FUNDS APPROPRIATED BY THE STATE PAID 10 PERCENT (\$24,571) OF THE TOTAL COSTS INCURRED UNDER THE OIB PROGRAM.
(775) 687-6860

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ABOUT NEVADA STATE REHABILITATION COUNCIL

OUR VISION

A skilled and inclusive Nevada workforce.

OUR MISSION

The Mission of the Nevada State Rehabilitation Council (NSRC) is to help ensure the Vocational Rehabilitation Programs (Bureau of Vocational Rehabilitation and Bureau of Services to persons who are Blind or Visually Impaired) are consumer oriented, consumer driven and the programs' services and resources result in competitive integrated employment outcomes for Nevadans with disabilities.



5,225
Clients Served



928
Students



657
Employed

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ROLES AND RESPONSIBILITIES

The Nevada State Rehabilitation Council (NSRC) is a citizen advisory council appointed by the Governor to serve both as a partner and to provide guidance to the state’s Vocational Rehabilitation (VR) Program.

The Council includes people with disabilities, community r ehabilitation program staff, vocational rehabilitation counselors, advocates, VR clients and business leaders.



Program Planning

Members engage in strategic planning and provide guidance to promote competitive and integrated employment opportunities for individuals with disabilities.



Assistance

The Council assists in shaping policy, by guiding and assisting in making thoughtful, participant-focused decisions through needs assessments, consumer satisfaction surveys, and ongoing program evaluations.



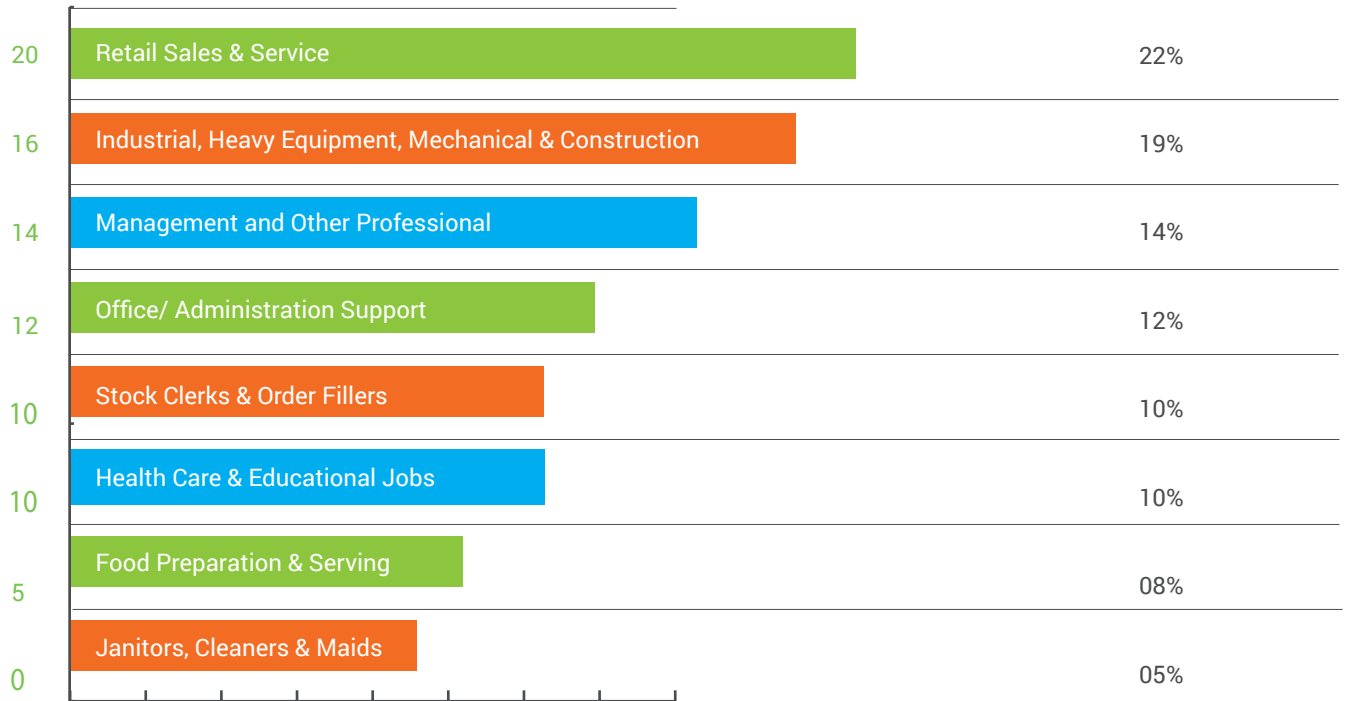
BECOMING A COUNCIL MEMBER

For more information on becoming a council member, contact the Rehabilitation Division Administration office at 775-687-6860, or visit our website at <https://detr.nv.gov>.

Applications for Gubernatorial appointment to the Council may be found at <http://gov.nv.gov/boards/application-information>.

STATISTICS FOR 2021-2022

TOP 8 JOB TITLES OF SUCCESSFULLY EMPLOYED CLIENTS



453+
Clients Achieved Employment



\$14.95+
Average Wage



5,255+
Clients Served



*Vocational
Rehabilitation*

\$3,674

Average cost per case

\$3,175

Average cost per closed case



*Supported
Employment*

\$3,746

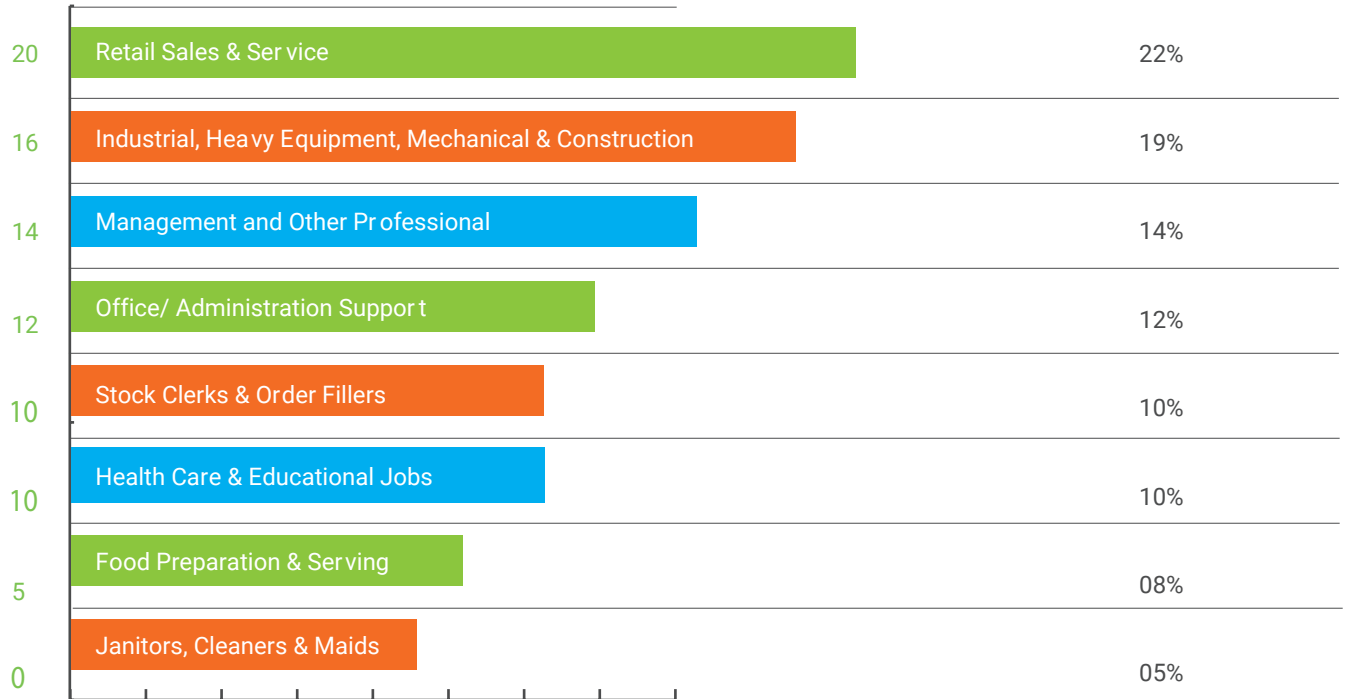
Average cost per case

\$4,194

Average cost per closed case

STATISTICS FOR 2021-2022

TOP 8 JOB TITLES OF SUCCESSFULLY EMPLOYED CLIENTS



453+
Clients Achieved Employment



\$14.95+
Average Wage



5,255+
Clients Served



*Vocational
Rehabilitation*

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Average cost per case

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Average cost per closed case



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Average cost per case

\$4,194

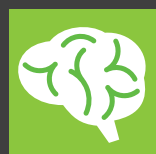
Average cost per closed case

STATISTICS FOR 2021-2022

SERVED AND EMPLOYED CLIENTS



Disability Breakdown of Served Clients



34%

Cognitive



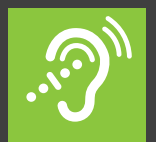
28%

Mental Health



23%

Physical



10%

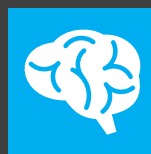
Hearing



5%

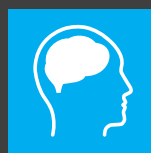
Vision

Disability Breakdown of Employed Clients



34%

Cognitive



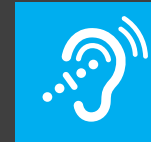
25%

Mental Health



19%

Physical



16%

Hearing



6%

Vision

STATISTICS FOR 2021-2022

TOP EIGHT SERVICES PROVIDED



1313

Assessment



963

Transportation



776

Job placement assistance



424

Other goods/services



368

Interpreter services



316

On the job support short term



313

Maintenance short term expenses



298

Assistive technology



On the job support short term

SUPPORT EMPLOYMENT (SE) OUTCOMES

2019

2020

2021

1. SE Clients services

795

781

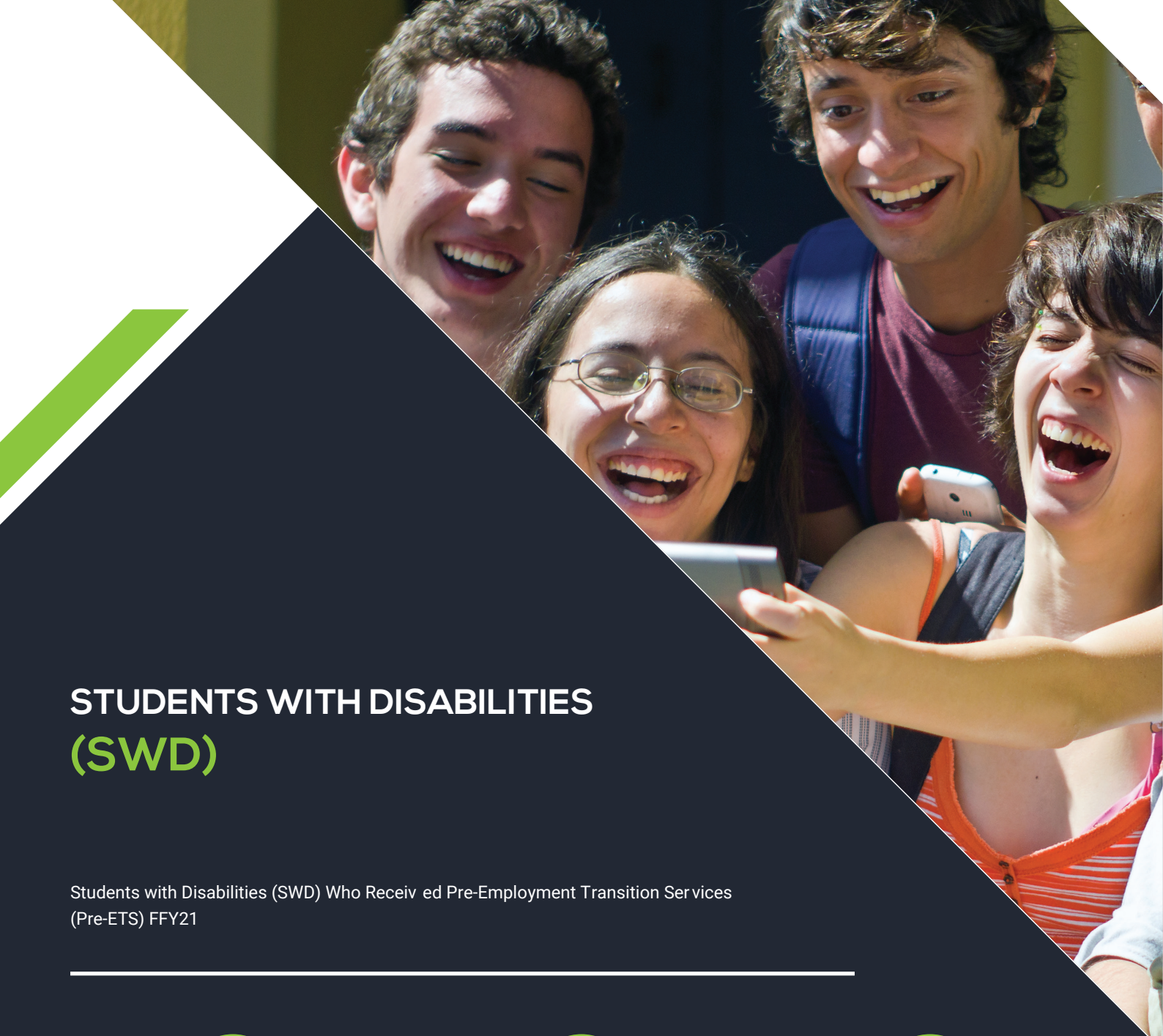
754

2. SE Successful closures

106

82

95



STUDENTS WITH DISABILITIES (SWD)

Students with Disabilities (SWD) Who Received Pre-Employment Transition Services (Pre-ETS) FFY21



221 Students

221
Students without Open
VR Cases
Spent \$34,179



707 Students

707
Students Served with Open
or Closed VR Cases
Spent \$301,201



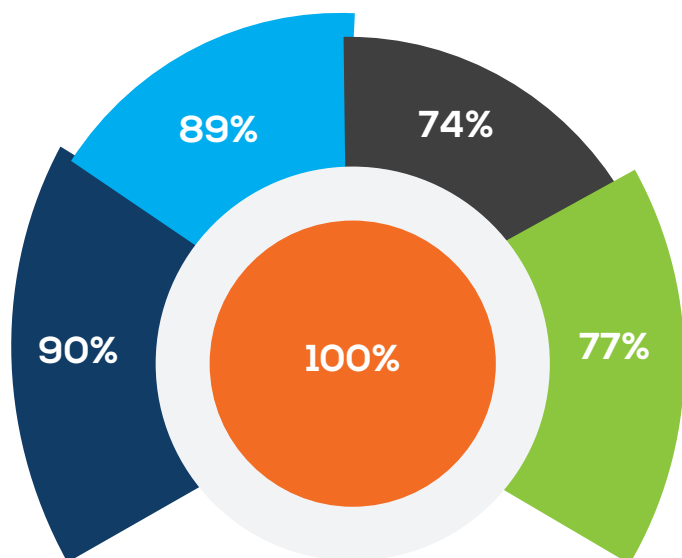
Total of 928

928
Total Students Served Pre-ETS
Spent \$335,380

*928 Students Served Pre-Employment Transition Services (Pre-ETS)
\$335,380 Total Spent on Services Provided*

CLIENT SATISFACTION WITH VR IN %

The association between client satisfaction and survey response is only partly understood. In this report, we describe the association between average satisfaction and survey response rate across different services surveys, and model the association between satisfaction and propensity to respond for individual clients.



Overall from services provided 77%

Overall VR Experience 74%

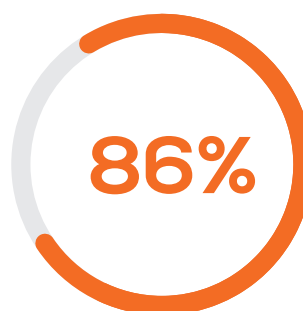
Helpfulness of staff in achieving goal 89%

Would recommend 90%

CLIENT SATISFACTION WITH VR COUNSELOR EXPERIENCE IN %



Easy to Contact



Understanding of Needs



Treated Me with Dignity & Respect

LETTER FROM THE CHAIR

RAQUEL O'NEILL



Raquel O'Neill

Chair of NSRC

Raquel has bachelors' and master's degrees from the University of Las Vegas, Nevada in social work, Raquel worked as a vocational rehabilitation counselor at state services to the blind, technology assistant through Easter seals teaching blinded Veterans computer skills, then later worked as a disability specialist at both CSN and UNLV to provide equal access to college aged students with a variety of different abilities. Most recently Raquel has completed a clinical internship concentrating on therapeutic interventions with persons who have survived trauma. Now with her clinical license in social work, she passionately strives to lead our only blindness skills training center, BlindConnect, as president and program manager.

A handwritten signature in black ink, appearing to read 'Raquel O'Neill', written in a cursive style.

As a newly elected chair of the Nevada State Rehabilitation Council (NSRC), it is an honor to present our 2021 Annual Report. As we reflect on this past year, many of us are reminded of the pandemic and how it impacted so many in varied ways. In Nevada, no one group was unaffected whether through their health or through the loss of a loved one or a job. During this time, we were all joined as one as we endured the repercussions of the pandemic. However, with the negative came some very positive things. We saw people's compassion as they reached out to their neighbors or provided emotional or fiscal support to loved ones or even a stranger during their time of need.

During this unprecedented time, we also saw opportunities created for persons with disabilities like never before. Through the emergence of universal virtual engagement, new opportunities for persons with disabilities to participate and stay involved in community and employment grew. This enhancement of the virtual environment in our daily lives helped bridge gaps in communication access, transportation needs, broaden services to rural areas, and forge new partnerships amongst organizations and groups for growing stronger services.

The NSRC recognized the need to provide guidance to Vocational Rehabilitation (VR) leadership and community about challenges and solutions for employment of people with disabilities throughout Nevada especially during and post the pandemic, when employers faced a challenge in finding employees, a very real need resulting in thousands of jobs. While not all the jobs may be tailored for individuals with disabilities, the Council and VR are geared up to find jobs for disabled Nevadans.

While there are many things we continue to learn from the pandemic, I believe adversity and struggle will guide us to innovating a brighter and better future. I look forward to working with other council members and our community partners in making a difference for all Nevadans.

Respectfully,

Raquel O'Neill

OUR COUNCIL MEMBERS



RAQUEL O'NEILL
Chair

Former VR Client
BlindConnect



DAVID NUESTRO
Vice Chair

Disability Advocate
Redhead Support s



REBECCA ROGERS
Disability Advocate



MARY BRABANT
Member

Business, Industry & Labor
Goodwill of Southern Nevada



ALEX GOFF
Member

Business, Industry & Labor.



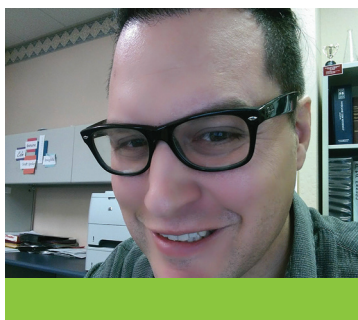
JUDITH SWAIN
Member

Rehab. Program Rep.
Opportunity Village



ALLISON STEVENS
Member

Parent Training & Information
Representative



MARSHAL HERNANDEZ
Member

VR Counselor, Non-voting

LETTER FROM THE ADMINISTRATOR

DRAZEN ELEZ



Drazen Elez

*Administrator, DETR
Rehabilitation Division*

Drazen Elez was recently named as Administrator of the Nevada Department of Employment, Training and Rehabilitation (DETR) Rehabilitation Division.

As the Rehabilitation Division Administrator, Mr. Elez is charged with oversight of Nevada's vocational rehabilitation and blind enterprise programs which are designed to improve employment opportunities for people with disabilities. He also oversees the state's determination of eligibility for Social Security disability and supplemental security income.

I am pleased to join the Nevada State Rehabilitation Council (NSRC) in presenting the 2021 Annual Report that details our accomplishments from October 1, 2020 – September 30, 2021.

During this time, Vocational Rehabilitation (VR) has placed 453 individuals with disabilities into competitive, integrated employment, with an average wage of \$14.95/hour. We have also provided pre-employment transition services to 928 students with disabilities.

In Nevada, we have over 327,000 working age Nevadans with disabilities (ages 21-64) and of those, 58% are unemployed, compared to 21% of unemployed workers who are not disabled. People with disabilities constitute the nation's largest minority group as well as the ONLY group that any one of us can become a member of at any time. Of working Nevadans with disability, one quarter lives in poverty, which has only been exacerbated by the effects of the prolonged pandemic. These statistics show why it is so important that we continue to work on our mission to connect with Nevada businesses to understand their employment needs while creating incentive programs that develop the strengths, priorities and talents of individuals with disabilities assisting them with their entry into Nevada's workforce.

We could not carry out our work without our community partnerships with BlindConnect, Opportunity Village, Goodwill, SEPHORA, Bloom, Starbucks Roasting Plant, and Amazon to name a few. These partnerships enable us to continue expanding access Nevada employers have to a large talent pool of qualified individuals with disabilities. This helps not only seekers but employers as well, as full inclusion of people with disabilities has a transformative and positive impact on their business performances and ensures they have a diverse and inclusive workforce.

I would like to express my appreciation to all our community partners, but most of all to the State Council and our staff, whose dedication to Nevada's persons with disabilities is steadfast and is the reason why so many of us get up and begin our day of service. As we look to the horizon, we are reminded of how precious life is and our renewed commitment to ensuring that all persons are afforded a happy, healthy, independent and productive lives. Making a difference for all Nevadans.

Respectfully,

Drazen Elez

EMPLOYEE SPOTLIGHT

Danielle Bay-Trujillo

Rehabilitation Technician II at Ely, NV outreach office

Danielle Bay-Trujillo has held numerous positions in various fields throughout her career that have provided her with the experience and knowledge for her current position including her position as a team lead in an automotive service department, a supervisor for hospital admissions, a realtor, a florist, a barista, and cosmetologist. In these diverse careers, she has gained skills for time management, people management, active listening, developing policies and procedures, creating reference manuals, record keeping, phone etiquette, scheduling, multitasking, patience, deescalating stressful situations, urgency, customer service, and much more.



Danielle is also a member of the Policy and Procedure Review Team where they meet to see how they can improve to make the job easier and flow better for all departments. After two years, she continues to be positive and looks forward to learning even more. She is honest and direct about how much she enjoys working for the Nevada Department of Employment, Training and Rehabilitation's Rehabilitation Division and is thankful for the opportunity's VR has presented.



Danielle Bay-Trujillo

Having a passion for helping others and wanted to make a difference in people's lives. She knew she wanted to be a part of the of Vocational Rehabilitation (VR) when she first read about VR. Coincidentally, there happened to be a position open where I live in Ely, so she applied and was selected for the position. Over the past two (2) years, she has been able to help the Ely area become more aware of Vocational Rehabilitation services. She has spoken at the local high schools and made progress with promoting VR in the clinics, pharmacies, schools, and other businesses around town. With the Rehab Counselor position vacant, Danielle had also been covering the area and taking on more responsibilities as well as assisting the Las Vegas area by filling in when Rehab Tech positions are vacant.

TEAM SPOTLIGHT

BUSINESS SERVICES TEAM

The Business Services Team (BST) works collaboratively with local and national business partners to develop strategies that support businesses who want to build and maintain an inclusive workforce. The partnerships with public and private sector businesses help to increase awareness of the benefits of hiring individuals with disabilities.

Businesses call on BST for no-cost disability awareness training, in person and online recruitment tools, information about hiring incentives and job accommodations.

BST also provides employment information, resource materials, technical assistance, and training to the Nevada's BVR Teams statewide, supporting the successful implementation of local employment strategies.

Utilizing the services of the Business Services Team benefits Nevada's Employers in the hiring of people with disabilities.

GOVERNOR SISOLAK JOB FEST 2021

December 7th, 2021



OUTREACH EVENTS AND TOURS

July 1, 2021 - June 30, 2022



588

*Total number of
Employers Contacted*



68

*Total number of
Meetings with Employers*

Event	Date	Location
Summer Job Fair	7/9/2021	Las Vegas Convention Center
Governor's Job Fest	12/7/2021	Las Vegas Convention Center
Nevada Association for Behavioral Analysis	4/2/2022	401 S. Maryland Parkway
Spring Job Fair	4/15/2022	Las Vegas Convention Center
Governor's Provider Summit	4/19/2022	Las Vegas Convention Center North Hall
Small Business Job Fair	5/4/2022	Sahara West Library
Public Service Job Fair	5/5/2022	Las Vegas Convention Center West Hall
Spring Job Fair	6/15/2022	Reno/Sparks Chamber of Commerce Convention Center
Vegas Chamber Business Expo	6/16/2022	World Market Center

Employer	Date	Location
Safelife Defense Tour	10/20/2021	1379 Raiders Way, Henderson
Spacecraft Tour	5/6/2022 and 5/11/2022	3040 Clayton Street. NLV
SK Foods	6/6/2022	5555 Quial Manor, Reno
Amazon	6/8/2022	3740 N. Virginia Street, Reno

CLIENT SUCCESS STORIES

FULL STORIES ONLINE



BRANDON GOLONKA
Team member at Red Robyn

Brandon Golonka applied for services in 2016 as a 17-year-old student of Reed High School and joined the collaborative program between Vocational Rehabilitation and Washoe County School District known as VOICE ... read more at: <https://vrnevada.org/success-stories/>



OSCAR CHAVIRA
Geo technical/civil engineer

Oscar Chavira is from Battle Mountain, a small town in rural Nevada, but that did not stop him from achieving his academic and vocational goals. He was admitted to University of Nevada, Reno after graduating ... read more at: <https://vrnevada.org/success-stories/>



TABATHA AVILA
Child Development Associate

Tabatha Avila is 42 years old and has a mild intellectual disability which impacts her written language abilities. She has had three cases with Vocational Rehabilitation, all closed successfully. Her first vocational goal ... read more at: <https://vrnevada.org/success-stories/>



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CLIENT SUCCESS STORIES

FULL STORIES ONLINE



WAYDD RECHARAD
Veterans grieving counselor

Waydd came to VR for services on June 6, 2019. As a military veteran, a former felon, and a person with a disability, he has overcome so many obstacles and faced life head-on with a determined and positive attitude. ... read more at: <https://vrnevada.org/success-stories/>



BRIAN RODRIGUEZ
Gift shop cashier at Aria

Brian has been on a journey of growth and self-improvement, possibly without being aware of it. Brian is a retuning client, this being his 4th case with Vocational Rehabilitation. Brian Rodriguez is a 43-year-old ... read more at: <https://vrnevada.org/success-stories/>



ROBERT SANDOZ
Ruby Radio Associate

Robert Sandoz, a 2019 graduate from Elko, is an avid outdoor person who enjoys hunting and fishing even though has a Mobility Orthopedic/Neurological Impairment due to a stroke ... read more at: <https://vrnevada.org/success-stories/>



SINAI LOPEZ
Walmart Associate

Sinai applied for services on February 18, 2020 and was determined to be eligible on April 6, 2020 due to her Cerebral Palsy. However, she was ... read more at: <https://vrnevada.org/success-stories/>



BURNETTA SCHLECHTER
Manager of Next Level Café

Burnetta Schlechter applied for Vocational Rehabilitation services in 2017. She initially expressed an interest in working as a licensed ... read more at: <https://vrnevada.org/success-stories/>



ALEM ABREHA
Accounting Assistant

Alem Abreha is originally from Ethiopia where he attended high school and pursued his studies in nursing. In December 2004 ... read more at: <https://vrnevada.org/success-stories/>

CLIENT SUCCESS STORIES



FULL STORIES ONLINE



JOSHUA GIURLANI
DETR/ VR Administrative Assistant II

Joshua (Josh) Giurlani came to Vocational Rehabilitation in August of 2020. He worked with his Rehab Counselor to become eligible for services and find a suitable employment goal. At the time of his intake, Josh's stated disabilities were ... read more at:

<https://vrnevada.org/success-stories/>



LAWRENCE FAULK
Substitute Teacher - CCSD

Lawrence Faulk applied for BVR services in March 2021. Due to Covid-19, he wanted to start over. He left Ohio and moved to Las Vegas to be closer to his sister. Lawrence was working with Ohio Disability Agency, where he was diagnosed with Bipolar which ... read more at:

<https://vrnevada.org/success-stories/>



TANYA CASTILLO FLORES
Teacher - Washoe County School District

Tanya originally enrolled at Truckee Meadows Community College (TMCC) in 2016 in the Associate of Arts degree program in Early Child Education. She was already working as a mentor and volunteer in the Enliven Program ... read more at:

<https://vrnevada.org/success-stories/>



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Geo technical/civil engineer

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CLIENT SUCCESS STORIES



FULL STORIES ONLINE



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Team member at Red Robyn

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INTERNAL JOB DEVELOPMENT TEAM PROGRAM HIGHLIGHT

“Teach people how to sell their skills, not their disabilities” is the motto of Sandra Mitchell, the Senior Job Developer on Vocational Rehabilitation’s Internal Job Development Team (IJDT). Sandra is so passionate about the work of the IJDT. She says it is “Our job is to give people hope and confidence.”

This specialized team was formed in November 2019 out of a need for non-supported employment clients, who still needed encouragement, guidance and job seeking skills development to get the supports they needed to find a job, without hiring an external job developer. The IJDT Supervisor, Tammy Riley explained that some of the most valuable services they provide are resume development, application skills, interview preparation, job seeking skills, 700-Hour Program coordination, 30-day follow along and most importantly they listen.

Another key service provided by the IJDT is to register Vocational Rehabilitation clients referred to the team for job development with the state’s EmployNV system, which is the tool in the state to match job seekers with employers seeking employees. Sometimes it takes time to get a job, and it can be a slow and frustrating process. The clients really appreciate having someone to vent their concerns to, and that the human connection is so important. The philosophy of the IJDT is to not simply provide job development, but to also teach clients skills on

how to do their own job development so they will be able to help themselves if they are ever unemployed in the future. The team often hears back from prior clients all the time telling them that the skills they learned while working with the IJDT helped them do their own job search and get hired for a new job. Staff on the team often say with pride makes the work on the IJDT so rewarding.

The IJDT is comprised of Supervisor Tammy Riley, Job Developers Sandra Mitchell, Michele Rey-Morales and Felicia Dorsey, Rehabilitation Technicians Aimee Matts and Margaret Mack and Administrative Assistant April Beets. Way to go team and thank you for making a difference in Nevada!

Partnership Profile

SEPHORA

In 2019, Sephora embarked on a journey to hire individuals with disabilities in our Las Vegas Distribution Center, in partnership with the Nevada Vocational Rehabilitation (NV VR) and Capability Health and Human Services.

Through our strong partnerships, the distribution center now has 35 full time employees with a disability – and that number continues to grow. The partnership with NV VR has been instrumental in the success of our program. Despite the challenges of COVID-19, counselors have continued to send a steady stream of referrals for potential new employees, which has even resulted in a wait list!

The program consists of a paid 9 weeks of on-the-job training that readies individuals for full-time employment by teaching specific job skills and providing evaluations. During this training program, trainees will learn three core job functions and are held to the same standards as all employees. At the end of the training program, successful trainees will join Sephora as full-time employees, earning equal pay and full benefits.

The opportunity to employ the clients of VR has had a huge impact on Sephora, and has created more opportunity for individuals with disabilities to have a level of independence and stability that they may have not had before. Overall, we have seen low turnover, absenteeism and safety incidents, plus improved productivity. We look forward to our ongoing partnership.

A photograph of a Sephora store interior. The top portion of the image shows the illuminated 'SEPHORA' logo in white letters on a dark background. Below the logo, the store's interior is visible, featuring a white ceiling with recessed lighting, display cases, and product shelving. The image is partially overlaid by a large green and blue diagonal graphic on the left side.

SEPHORA

COLLABORATIONS

“It is the collaborative effort that paves the path to overwhelming success. Simply, we are just better together.”



Nevada VR’s ongoing partnership with the Lyon County School District braids funding to improve post- secondary outcomes for students with disabilities in Lyon County by providing them with support, resources and access to college and career pathways.



TheNextStep, is a collaboration with the Carson City School District and VR. The Next Step serves students from 18-22 who are interested in exploring work, having work-based learning experiences and developing their vocational skills in preparation for employment.



There are several Project SEARCH collaborations in Nevada. The first collaboration is with Clark County School District (CCSD), Sunrise Hospital, and Mountain View Hospital and Regional Transportation Commission. In the north, the collaboration is with the Washoe County School District (WCSD) and Atlantis Casino Resort Spa. In both collaborations, high school students are assigned to worksites at locations where they can complete several work rotations with support from their teachers and VR work-based trainers.



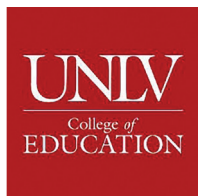
The Vocational Opportunities for Inclusive Career Education (VOICE) collaborative between the Washoe County School District (WCSD) and the State of Nevada, Vocational Rehabilitation (VR) Program has served over 150 students during the 2018-2019 school year and focused on pre-employment transition services, work readiness skills training and specialized job development for the achievement of competitive, integrated employment for these students and youth.



Nevada is proud of the two CareerConnect collaborations between VR, Western Nevada College and the Truckee Meadows Community College. The program focuses on VR youth transitioning from high school to college and it provides guidance to students to acquire the academic preparation, work readiness skills, internship opportunities, and job development necessary to successfully complete college and obtain competitive integrated employment.

COLLABORATIONS

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Project SEARCH



The Careers, Recreation and Vocational Education (CRAVE) camps held in Southern and Northern Nevada are geared for high school students with disabilities and provide students with hands-on experience with college life, living in the dorms, learning how to navigate the college system, communicating with professors, learning about budgeting for college, time management and job readiness skills.



VR has embraced the legislatively-enhanced 700 - Hour Program, which creates employment pathways for individuals with disabilities. These employment opportunities are with state agencies, and afford the employer and employee 700 hours to determine if the individual is a good fit for the job. This program has been highly successful, having placed over 100 individuals in the last year and a half.



In order to meet the expressed needs of business, VR has partnered with University of Nevada Reno, the College of Southern Nevada (CSN) and Professional Institute of Technology and Accounting (PITA) to develop soft skills classes. These classes prepare VR clients to meet the rigors of today's employment and include resume development, submitting online applications, reporting to work on time, work attire and hygiene, employee relationships/social skills, chain of command, employer workplace culture and culminates with a reverse job fair.

COLLABORATIONS

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SEPHORA

The Sephora Training program is a collaborative training program between VR, Capability Health and Human Services and the Sephora Distribution Center in North Las Vegas. The training lasts 9 weeks, and clients learn soft skills as well as rotate between 3 warehouse/stocking positions in the warehouse. Once successful, the clients become permanent employees of Sephora. This collaborative program has served 27 clients in the last state fiscal year (7/1/19 – 6/30/20). Of those 27 clients, 24 continue to be employed.



The Starbucks Roasting Plant "Inclusion Academy" started in October 2015 by our Business Services Manager. Selected Vocational Rehabilitation clients are given the opportunity to join a customized pre-employment training program in the Starbucks Roasting Plant in Minden, NV. Clients learn in a classroom setting and hands-on in the workplace. Many are offered positions upon completion of the work-readiness training program. All who complete the program receive a certificate of completion of their bona fide training from this recognized industry leader.

Over 40 individuals with disabilities have been hired out of this program, for a 77% success rate.



Pathway to Work is a collaboration with Opportunity Village, Desert Regional Center, and VR. With a placement rate of 96%, Pathway to Work is a work-based learning program offering job coaching support and an extended training for individuals located in the community with Intellectual/Developmental Disabilities (I/DD).

MORE COLLABORATORS AND PARTNERS

In appreciation, we acknowledge our other partners and collaborations:

- ◇ American Council for the Blind
- ◇ Amplify Life
- ◇ Blind Center
- ◇ BlindConnect
- ◇ Bloom Consulting
- ◇ Capability Health & Human Services
- ◇ CART- Churchill Area Regional Transportation
- ◇ Colorado Center for the Blind Commission on Services for Persons with Disabilities (CSPD)
- ◇ Community Services Agency
- ◇ Desert, Sierra and Rural Regional Centers (ADSD)
- ◇ Fallon Paiute Shoshone Tribe
- ◇ Fort Mojave Tribe
- ◇ Goodwill of Southern Nevada
- ◇ Helen Keller National Center for Deaf- Blind Youths and Adults
- ◇ Jobs for America's Graduates (JAG) Nevada
- ◇ JOIN Inc.
- ◇ Marshall B. Ketchum University (dba Southern California College of Optometry Low Vision Clinic)
- ◇ Moapa Band of Paiutes
- ◇ National Federation of the Blind National Technical Assistance Center for Transition (NTACT)
- ◇ Nevada Aging and Disability Services Division (ADSD)
- ◇ Nevada Blind Children's Foundation
- ◇ Nevada Department of Education, Career and Technical Education
- ◇ Nevada Disability Advocacy and Law Center
- ◇ Nevada Governor's Council on Developmental Disabilities (NGCDD)
- ◇ Nevada JobConnect/DETR
- ◇ Nevada System of Higher Education (NSHE) member colleges and universities
- ◇ Nevada Youth Training Center (NYTC) NevadaWorks
- ◇ Opportunity Village Pride Industries
- ◇ Regional Transportation Commission (RTC)
- ◇ Sephora
- ◇ Shoshone Paiute Tribes of the Duck Valley
- ◇ School Districts Statewide Starbucks Roasting Plant
- ◇ TAI-Talent Assessment, Inc. (PAES Labs)
- ◇ The Sho-Pi Tribe in Owyhee
- ◇ University of Nevada, Reno, Center for Excellence in Disabilities
- ◇ The Vocational Rehabilitation Technical Assistance Center for Quality Management (VRT- AC-QM)

LEGISLATIVE

UPDATES

The following update from the 2021 Legislative Session cites the law that was approved and became law on July 1, 2021, and will have impact on Vocational Rehabilitation as well as some programmatic updates and changes that were approved by the Legislature.



BEN program legislation (SB61)

SB61 proposes changes to NRS 426, the statutes related to the Blind Business Enterprise of Nevada (BEN) program. The BEN program was established with passage of the Randolph-Sheppard Act in 1936, which gave priority of right to blind licensees in federal buildings and properties to own and operate these vending facilities. States across the nation then created state statutes, often called the “mini Randolph-Sheppard Act,” mirroring the federal law within state law. In fact, Nevada’s statutes have existed for more than 60 years. The state statutes provide the priority of right for blind licensees in state, local and municipal buildings, and properties. The changes in NRS 426 within SB61 accomplish the following: 1) provide clarity to the law’s intent; 2) define terms and use them consistently throughout the statute; 3) align state law more closely with the federal Randolph-Sheppard Act and federal regulations; and 4) add new sections on training and on dispute resolution.



Legislative Session outcomes for Rehab. Staff:

It was welcome news that mandatory furloughs were not continued for the next biennium and the legislature approved a 1% cost of living increase, which took effect until July 1, 2022.



VR Budget & Fund for a Healthy Nevada Grant:

Vocational Rehabilitation was given Legislative approval to upgrade an Administrative Assistant I to a Rehabilitation Technician III. Additionally, Vocational Rehabilitation applied for the Fund for a Healthy Nevada grant, and were awarded a grant in the amount of \$116,000. Since these are state funds, they will additionally draw another \$428,600 in federal funds into VR. This is the amount for the first year of the biennium State Fiscal Year 2022. VR will submit a request to continue into the 2nd year of the biennium. That would bring in the same amounts \$116,000 + \$428,600 into VR in State Fiscal Year 2023. This grant includes a partnership between Services to Individuals Who are Blind or Visually Impaired (BSBVI) and BlindConnect in Las Vegas, to develop and provide tailored soft skills and job seeking skills training to Nevadans with disabilities who are blind or visually impaired without leaving the state. This training will equip participants with the needed skills to gain or progress in employment and to fully access independent community life throughout Nevada.

OFFICE LOCATIONS

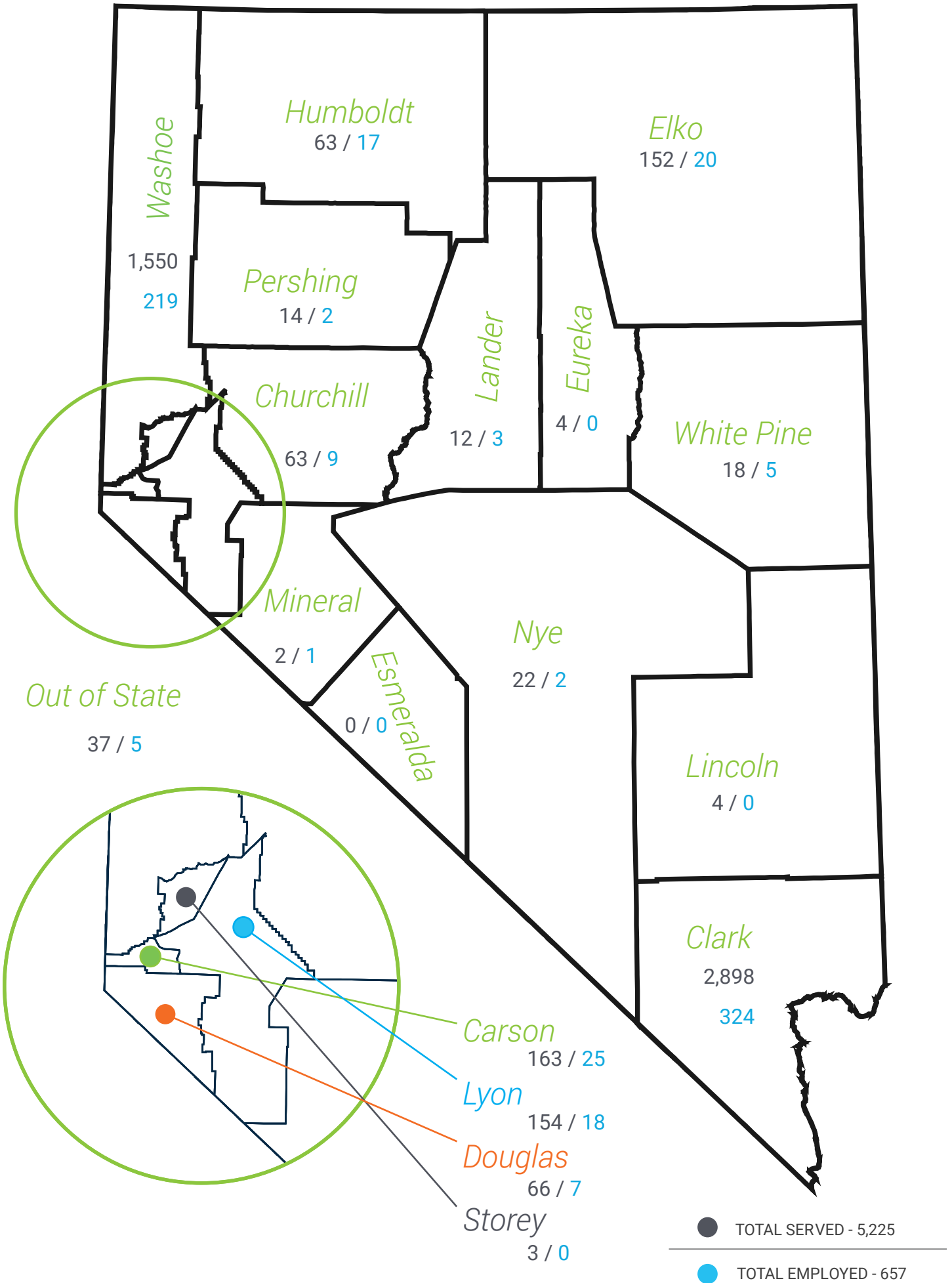
BUREAU OF VOCATIONAL REHABILITATION

Address	Phone
1933 North Carson Street, Carson City, NV 89701 (Carson)	(775) 684-0400
4001 South Virginia Street, Suite H-1, Reno, NV 89509 (Washoe)	(775) 284-9600
1325 Corporate Boulevard, Reno, NV 89502 (Washoe)	(775) 823-8100
2281 Pyramid Way, Sparks, NV 89431 (Washoe)	(775) 284-9520

Address	Phone
172 6th Street, Elko, NV 89801 (Elko)	(775) 753-1931
475 West Haskell Street, Suite 2, Winnemucca, NV 89445 (Humboldt)	(775) 623-6544
1500 Avenue F, Suite 1, Ely, NV 89301 (White Pine)	(775) 289-1675
121 Industrial Way, Fallon, NV 89406 (Churchill)	(775) 423-6568

Address	Phone
3405 South Maryland Parkway, Las Vegas, NV 89169 (Clark)	(702) 486-0100
3016 West Charleston, Suite 200, Las Vegas, NV 89102 (Clark) (Humboldt)	(702) 486-5230
4500 E. Sunset Road, Suite 40, Henderson, NV 89014 (Clark)	(702) 486-0300
2827 Las Vegas Boulevard North, North Las Vegas, NV 89030 (Clark)	(702) 486-0200
2827 Las Vegas Boulevard North, North Las Vegas, NV 89030 (Clark)	(702) 822-4214

SERVICE MAP 2021-2022





751 Basque Way
Carson City, NV 89706



Drazen Elez
Administrator, DETR
Rehabilitation Division
d-elez@detr.nv.gov



Mechelle Merrill MS, CRC, CPM
Deputy Administrator of
Programs
mwmerrill@detr.nv.gov

VR Nevada provides vocational rehabilitation services to individuals with disabilities to obtain and maintain jobs.



VR Nevada administers the Supported Employment Program to expand employment options for individuals with the most significant disabilities through intensive training, supervision, and other vocational rehabilitation services.



VR Nevada works closely with Nevada's businesses to fulfill their needs for trained and skilled employees in any area of commerce.



VR Nevada assists students with disabilities to successfully transition from secondary school to work or higher education.

VR NEVADA SERVICES INCLUDE:

- ◇ Counseling and guidance
- ◇ Assessments
- ◇ Assistive technology
- ◇ Transportation
- ◇ Occupational and vocational training
- ◇ Job placement and development

FACTS FOR FFY20

- ◇ 5,265 participants served
- ◇ 453 individuals achieved employment
- ◇ \$13.60 average hourly wage
- ◇ 1,228 students served pre-employment transition services

Top Five Job Titles Achieved by Participants:

- Office/Administrative Support
- Construction Occupations
- Food Preparation
- Maintenance
- Sales and Related Occupations

Primary Disability Breakdown of Employed Participants

