



Nevada

Vocational Rehabilitation

A Proud Partner of American Job Center of Nevada

At Work for Disability Inclusion



2022-23

Nevada State
Rehabilitation Council

ANNUAL REPORT

www.VRNevada.org
<https://detr.nv.gov>

Administration Office
751 Basque Way, Carson City, Nevada 89706
(775) 687-6860

Vocational Rehabilitation is an Equal Employment Opportunity program/service.

Auxiliary aids and services are available upon request during consultations with counselors and service providers.

YOU CAN ALSO FIND US ON:



THE SERVICES AND/OR GOODS DESCRIBED HEREIN ARE FUNDED, IN PART, WITH FEDERAL FUNDS AWARDED BY THE U.S. DEPARTMENT OF EDUCATION UNDER THE VOCATIONAL REHABILITATION (VR), SUPPORTED EMPLOYMENT SERVICES, AND/OR THE INDEPENDENT LIVING SERVICES FOR OLDER INDIVIDUALS WHO ARE BLIND (OIB) PROGRAMS. FOR PURPOSES OF THE VR PROGRAM IN NEVADA, THE FEDERAL VR GRANT PAID 78.7 PERCENT OF THE RELATED COSTS. IN FEDERAL FISCAL YEAR (FFY) 2019, NEVADA VR RECEIVED \$19,623,751 IN FEDERAL VR FUNDS. FUNDS APPROPRIATED BY THE STATE OF NEVADA AND/OR ACQUIRED FROM OTHER NON-FEDERAL SOURCES PAID 21.3 PERCENT OF THE RELATED COSTS (\$5,311,130). FOR PURPOSES OF THE SUPPORTED EMPLOYMENT PROGRAM, FEDERAL FUNDS PAID 95 PERCENT OF THE TOTAL

COSTS. IN FFY 2019, NEVADA'S VR PROGRAM RECEIVED \$69,685 IN FEDERAL SUPPORTED EMPLOYMENT FUNDS. STATE APPROPRIATED FUNDS PAID 5 PERCENT (\$4,003) OF THE TOTAL COSTS UNDER THE SUPPORTED EMPLOYMENT PROGRAM. FOR PURPOSES OF THE OIB PROGRAM, FEDERAL FUNDS PAID 90 PERCENT OF THE TOTAL COSTS INCURRED UNDER THE PROGRAM. IN FFY 2019, REHABILITATION DIVISION RECEIVED \$221,143 IN FEDERAL GRANT FUNDS FOR THIS PROGRAM. FUNDS APPROPRIATED BY THE STATE PAID 10 PERCENT (\$24,571) OF THE TOTAL COSTS INCURRED UNDER THE OIB PROGRAM.
(775) 687-6860













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ABOUT NEVADA STATE REHABILITATION COUNCIL

COUNCIL COMPOSITION

The Council has a minimum of 16 members as required by the Rehabilitation Act of 1973 as amended. The category and current members follow.

| | | | | | |
|--|---|---|--|--|---|
|  0 State Independent Living Council Representative |  0 Parents Training & Info Center Representative |  1 Client Assistance Program Representative |  1 VR Counselor Representative |  1 Community Rehabilitation Program Representative |  3 Business, Industry and Labor Representatives |
|  1 Individuals with Disabilities, Advocate Representatives |  1 Current or Former Applicants or Recipients of VR |  0 Native American, Section 121 VR Program |  1 State Educational Agency Representative |  0 State Workforce Investment Board Representative |  1 Designated State Unit Administrator (ex officio) |

NEVADA STATE REHABILITATION COUNCIL

ROLES AND RESPONSIBILITIES

The Nevada State Rehabilitation Council (NSRC) is a citizen advisory council appointed by the Governor to serve both as a partner and to provide guidance to the state's Vocational Rehabilitation (VR) Program.

The Council includes people with disabilities, community rehabilitation program staff, vocational rehabilitation counselors, advocates, VR clients and business leaders.



PROGRAM PLANNING

Members engage in strategic planning and provide guidance to promote competitive and integrated employment opportunities for individuals with disabilities.



ASSISTANCE

The Council assists in shaping policy, by guiding and assisting in making thoughtful, participant-focused decisions through needs assessments, consumer satisfaction surveys, and ongoing program evaluations.

BECOME A NSRC COUNCIL MEMBER

For more information on becoming a council member, contact the Rehabilitation Division Administration office at 775-687-6860.

Applications for Gubernatorial appointment to the Council may be found at <http://gov.nv.gov/boards/application-information>.

STATISTICS FOR 2021-2022



453+
Clients Achieved Employment



\$14.95+
Average Wage

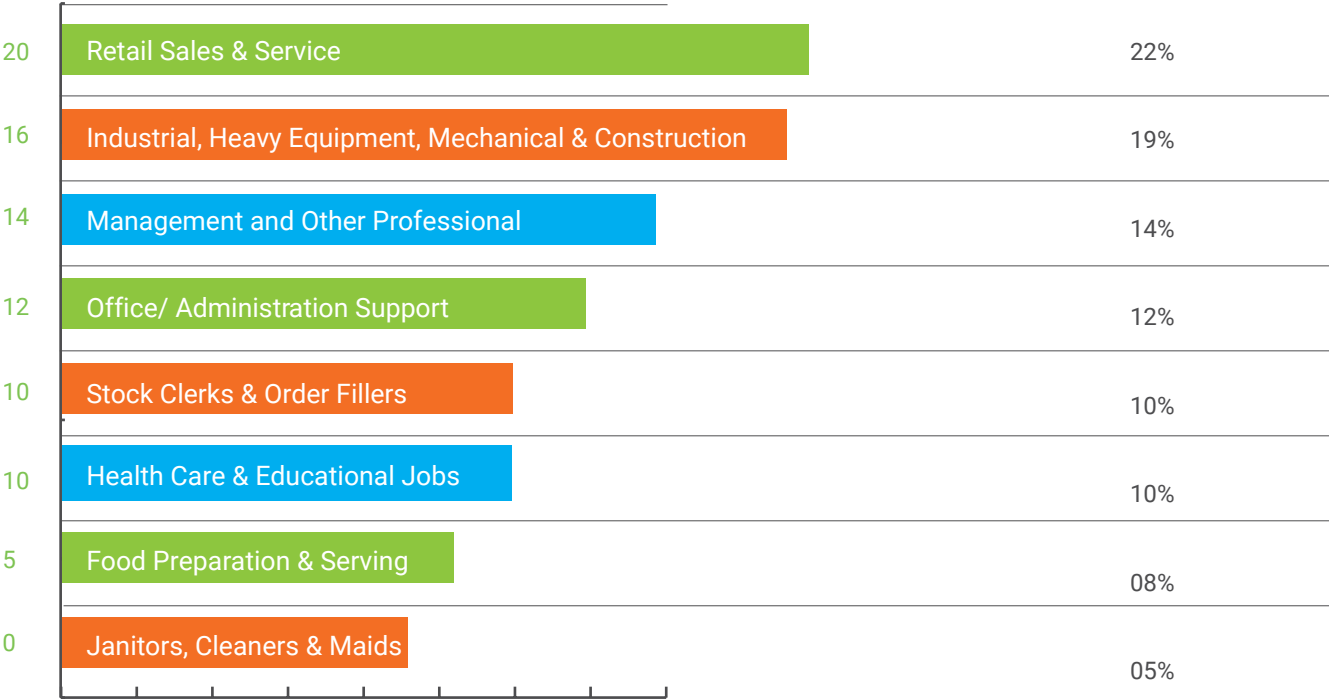


5,255+
Clients Served

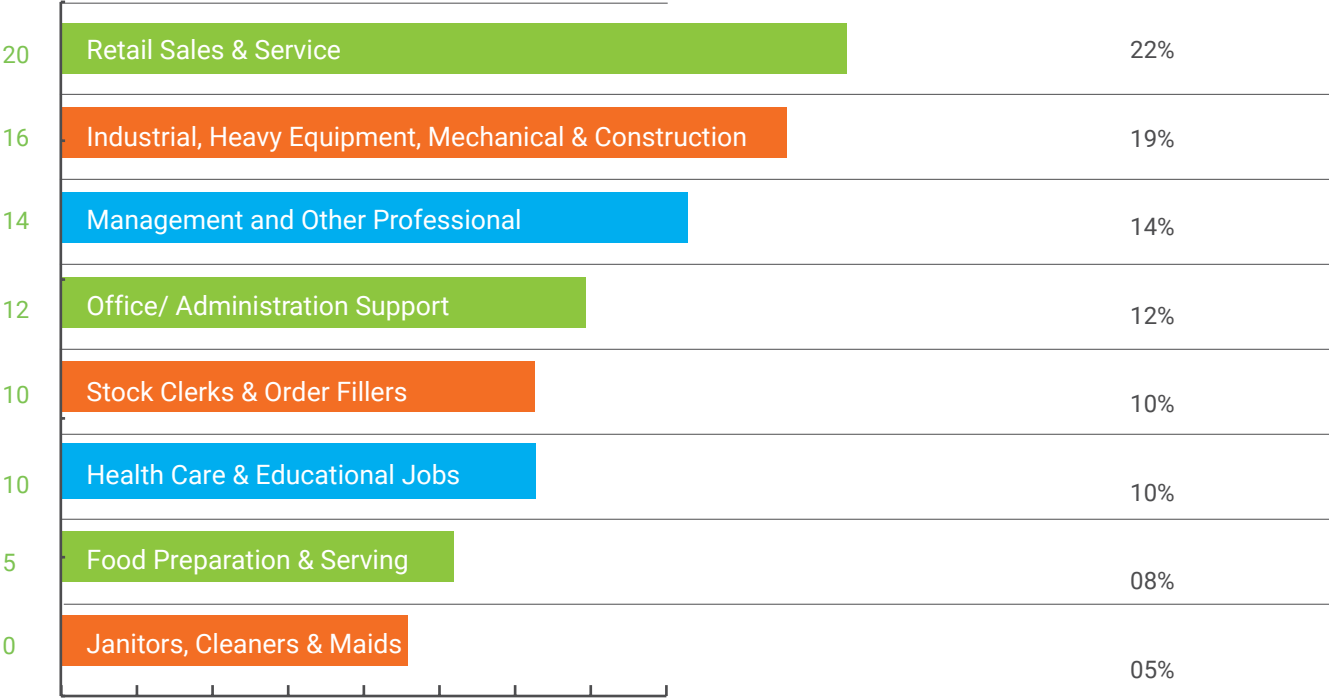


%
Length of Cases

TOP 8 JOB TITLES OF SUCCESSFULLY EMPLOYED CLIENTS



CLIENTS EMPLOYED



453+
Clients Achieved Employment



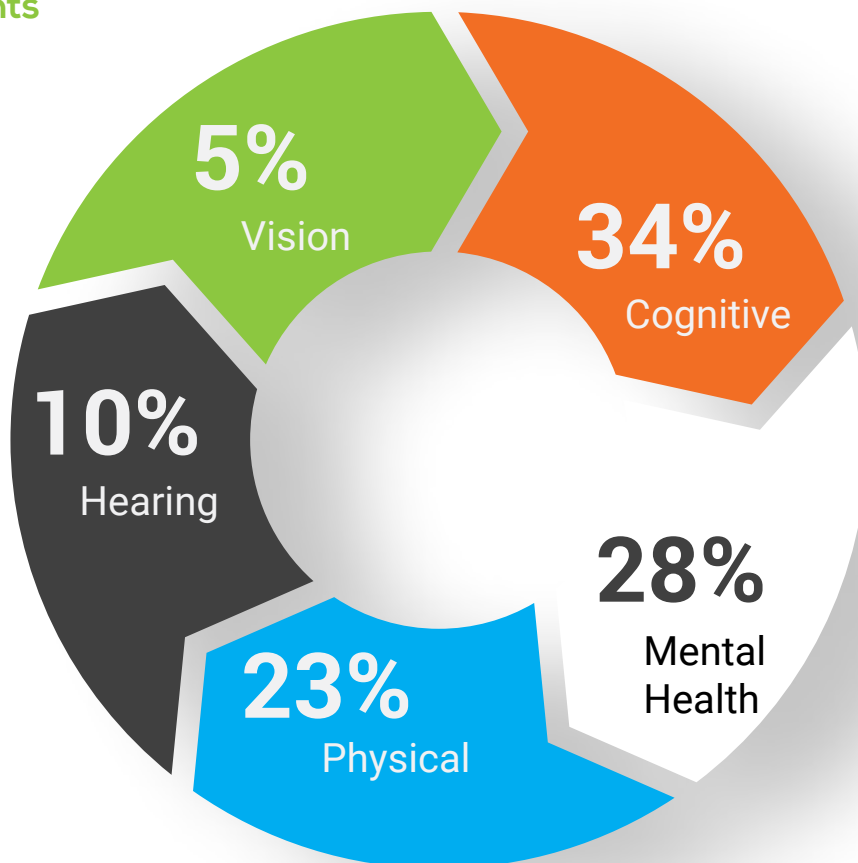
\$14.95+
Average Wage



5,255+
Clients Served

STATISTICS FOR 2021-2022 SERVED AND EMPLOYED CLIENTS

Primary Disability Breakdown of Served Clients

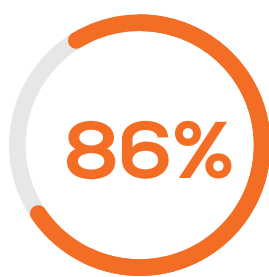


CLIENT SATISFACTION WITH VR COUNSELOR EXPERIENCE IN %

The association between client satisfaction and survey response is only partly understood. In this report, we describe the association between average satisfaction and survey response rate across different services surveys, and model the association between satisfaction and propensity to respond for individual clients.



*Easy to
Contact*



*Understanding of
Needs*









*Would
Recommend*



*Treated Me with
Dignity & Respect*

STATISTICS FOR 2021-2022

MOST COMMON SERVICES

| | | |
|--|-----------------------------------|--|
|  | ASSESSMENT | launch to pounce upon little yarn mouse, bare fangs at toy run hide in litter box until treats are fed sit in window. |
|  | TRANSPORTATION | Design launch to pounce upon little yarn mouse, bare fangs at toy run hide in litter box until treats are fed sit in window. |
|  | JOB PLACEMENT ASSISTANCE | Design and DevelopmentJump launch to pounce upon little yarn mouse, bare fangs at toy run hide in litter box until treats are fed sit in |
|  | OTHER GOODS & SERVICES | Design launch to pounce upon little yarn mouse, bare fangs at toy run hide in litter box until treats are fed sit in window. |
|  | INTERPRETER SERVICES | Design and DevelopmentJump launch to pounce upon little yarn mouse, bare fangs at toy run hide in litter box until treats are fed sit in |
|  | ON THE JOB SUPPORT | Design launch to pounce upon little yarn mouse, bare fangs at toy run hide in litter box until treats are fed sit in window. |
|  | MAINTENANCE SHORT TERM | Design and DevelopmentJump launch to pounce upon little yarn mouse, bare fangs at toy run hide in litter box until treats are fed sit in |
|  | ASSISTIVE TECHNOLOGY | Design launch to pounce upon little yarn mouse, bare fangs at toy run hide in litter box until treats are fed sit in window. |
|  | ON THE JOB SUPPORT | Design and DevelopmentJump launch to pounce upon little yarn mouse, bare fangs at toy run hide in litter box until treats are fed sit in |



STUDENTS WITH DISABILITIES

What are pre-employment transition services?

Significant changes in the Rehabilitation Act Amendments of 2014 now provide vocational rehabilitation (VR) agencies across the nation with the opportunity to provide expanded services in five specific focus areas to students with Individualized Education Programs (IEP) or 504 plans, whether or not they have applied or been found eligible for VR services. These services can be provided to groups of students who are eligible or potentially eligible for VR services, and also to students with higher needs who have open cases with VR. Individualized services are carefully planned in coordination with a student's Individualized Education Program (IEP). The services can be provided to students in Nevada starting at age 14, if they have school-based IEP or 504 plans.



Pre-employment transition services focus areas include:

1. Job exploration
2. Work-based learning experiences
3. Exploring opportunities for enrollment in comprehensive or post-secondary educational programs
4. Workplace readiness training to develop social skills and independent living
5. Instruction in self-advocacy, which may include peer mentoring



221 Students



16 School Districts



?? Schools Served

Students with Disabilities (SWD) Who Received Pre-Employment Transition Services (Pre-ETS) FFY22

\$335,380 Total Spent on Services Provided

SUPPORTED EMPLOYMENT

Competitive integrated employment, including customized employment; or employment in an integrated work setting in which an individual with a most significant disability is working on a short-term basis toward competitive integrated employment; and

Employment that is individualized and customized, consistent with the individual's unique strengths, abilities, interests, and informed choice, including with ongoing support services for individuals with the most significant disabilities.

(Section 7(38) of the Act and §363.1(b) of the regulations)



| <i>SUPPORT EMPLOYMENT (SE) OUTCOMES</i> | | 2019 | 2020 | 2021 |
|---|------------------------|------|------|------|
| 1. | SE Clients services | 795 | 781 | 754 |
| 2. | SE Successful closures | 106 | 82 | 95 |



COLLABORATIONS

"Simply, we are just better together."



Nevada VR's ongoing partnership with the Lyon County School District braids funding to improve post-secondary outcomes for students with disabilities in Lyon County by providing them with support, resources and access to college and career pathways.



TheNextStep, is a collaboration with the Carson City School District and VR. The Next Step serves students from 18-22 who are interested in exploring work, having work-based learning experiences and developing their vocational skills in preparation for employment.



There are several Project SEARCH collaborations in Nevada. The first collaboration is with Clark County School District (CCSD), Sunrise Hospital, and Mountain View Hospital and Regional Transportation Commission. In the north, the collaboration is with the Washoe County School District (WCSD) and Atlantis Casino Resort Spa. In both collaborations, high school students are assigned to worksites at locations where they can complete several work rotations with support from their teachers and VR work-based trainers.

SEPHORA

The Sephora Training program is a collaborative training program between VR, Capability Health and Human Services and the Sephora Distribution Center in North Las Vegas. The training lasts 9 weeks, and clients learn soft skills as well as rotate between 3 warehouse/stocking positions in the warehouse. Once successful, the clients become permanent employees of Sephora. This collaborative program has served 27 clients in the last state fiscal year (7/1/19 – 6/30/20). Of those 27 clients, 24 continue to be employed.



VR has embraced the legislatively-enhanced 700 - Hour Program, which creates employment pathways for individuals with disabilities. These employment opportunities are with state agencies, and afford the employer and employee 700 hours to determine if the individual is a good fit for the job. This program has been highly successful, having placed over 100 individuals in the last year and a half.

COLLABORATIONS

"Simply, we are just better together."



Pathway to Work is a collaboration with Opportunity Village, Desert Regional Center, and VR. With a placement rate of 96%, Pathway to Work is a work-based learning program offering job coaching support and an extended training for individuals located in the community with Intellectual/Developmental Disabilities (I/DD).



The Starbucks Roasting Plant "Inclusion Academy" started in October 2015 by our Business Services Manager. Selected Vocational Rehabilitation clients are given the opportunity to join a customized pre-employment training program in the Starbucks Roasting Plant in Minden, NV. Clients learn in a classroom setting and hands-on in the workplace. Many are offered positions upon completion of the work-readiness training program. All who complete the program receive a certificate of completion of their bona fide training from this recognized industry leader.

Over 40 individuals with disabilities have been hired out of this program, for a 77% success rate.



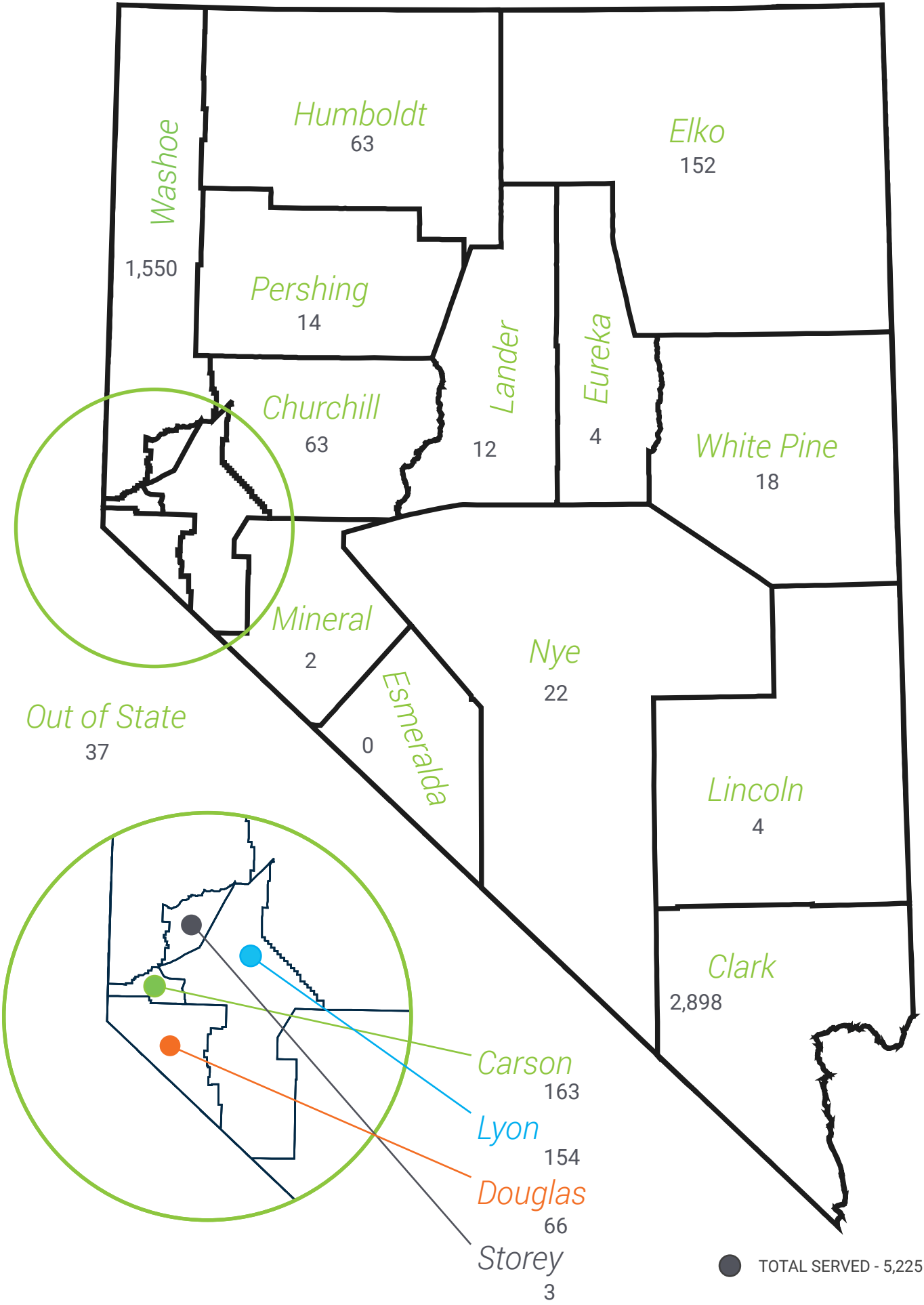
The Careers, Recreation and Vocational Education (CRAVE) camps held in Southern and Northern Nevada are geared for high school students with disabilities and provide students with hands-on experience with college life, living in the dorms, learning how to navigate the college system, communicating with professors, learning about budgeting for college, time management and job readiness skills.

MORE COLLABORATORS AND PARTNERS

In appreciation, we acknowledge our other partners and collaborations:

- ◇ American Council for the Blind
- ◇ Amplify Life
- ◇ Blind Center
- ◇ BlindConnect
- ◇ Bloom Consulting
- ◇ Capability Health & Human Services
- ◇ CART- Churchill Area Regional Transportation
- ◇ Colorado Center for the Blind
- ◇ Commission on Services for Persons with Disabilities (CSPD)
- ◇ Community Services Agency
- ◇ Desert, Sierra and Rural Regional Centers (ADSD)
- ◇ Fallon Paiute Shoshone Tribe
- ◇ Fort Mojave Tribe
- ◇ Goodwill of Southern Nevada
- ◇ Helen Keller National Center for Deaf- Blind Youths and Adults
- ◇ Jobs for America's Graduates (JAG) Nevada
- ◇ JOIN Inc.
- ◇ Marshall B. Ketchum University (dba Southern California College of Optometry Low Vision Clinic)
- ◇ Moapa Band of Paiutes
- ◇ National Federation of the Blind
- ◇ National Technical Assistance Center for Transition (NTACT)
- ◇ Nevada Aging and Disability Services Division (ADSD)
- ◇ Nevada Blind Children's Foundation
- ◇ Nevada Department of Education, Career and Technical Education
- ◇ Nevada Disability Advocacy and Law Center
- ◇ Nevada Governor's Council on Developmental Disabilities (NGCDD)
- ◇ Nevada JobConnect/DETR
- ◇ Nevada System of Higher Education (NSHE) member colleges and universities
- ◇ Nevada Youth Training Center (NYTC) NevadaWorks
- ◇ Opportunity Village Pride Industries
- ◇ Regional Transportation Commission (RTC)
- ◇ Sephora
- ◇ Shoshone Paiute Tribes of the Duck Valley
- ◇ School Districts Statewide
- ◇ Starbucks Roasting Plant
- ◇ TAI-Talent Assessment, Inc. (PAES Labs)
- ◇ The Sho-Pi Tribe in Owyhee
- ◇ University of Nevada, Reno, Center for Excellence in Disabilities
- ◇ The Vocational Rehabilitation Technical Assistance Center for Quality Management (VRTAC-QM)
- ◇ The Vocational Rehabilitation Technical Assistance Center for Quality Employment (VRTAC-QE)

SERVICE MAP 2021-2022



LETTER FROM THE CHAIR

RAQUEL O'NEILL



Raquel O'Neill

Chair of NSRC

The time for vocational rehabilitation is now. Nevadans with disabilities are adapting to impacts from the pandemic, and just like everyone, we are doing our best to find every opportunity to carry on with meaningful lives.

The services provided by our state to assist individuals with disabilities' for seeking and holding employment are critical and lifesaving. Successes are realized everyday by the transition youth who believes in hard work, the adult with newly acquired disability who wants to overcome life's challenges, and the senior who desires to continue to offer their time and talent to the work force. The outcomes in this report are due to the caring commitment of teams across our state who have the courage and tenacity to turn despair into possibility.

It is a continued honor to be a part of this journey with dedicated vocational rehabilitation counselors and Nevadans with disabilities.

Respectfully,

Raquel O'Neill

LETTER FROM THE ADMINISTRATOR

DRAZEN ELEZ



Drazen Elez

*Administrator
DETR Rehabilitation Division*

The time for vocational rehabilitation is now. Nevadans with disabilities are adapting to impacts from the pandemic, and just like everyone, we are doing our best to find every opportunity to carry on with meaningful lives.

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It is a continued honor to be a part of this journey with dedicated vocational rehabilitation counselors and Nevadans with disabilities.

Respectfully,

Drazen Elez

OUR COUNCIL MEMBERS



ALEX GOFF
Vice Chair

Business, Industry & Labor



DAVID NUESTRO
Disability Advocate

Redhead Supports



REBECCA ROGERS
Disability Advocate

Business, Industry & Labor



JACK MAYES
Member

Nevada Disability & Law Center
Client Assistance Program



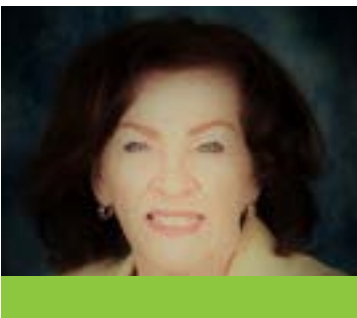
AUSTIN OLSON
Member

Department of Education
Office of Special Ed/IDEA



JUDITH SWAIN
Member

Rehabilitation Program Rep.
Opportunity Village



SANDRA SINICROPE
Member

Business, Industry & Labor



DAVID FISHER
Member

VR Counselor, Non-voting



TUCKER MORGAN
Member

Business, Industry & Labor

TEAM SPOTLIGHT

BUSINESS SERVICES TEAM

The Business Services Team (BST) works collaboratively with local and national business partners to develop strategies that support businesses who want to build and maintain an inclusive workforce. The partnerships with public and private sector businesses help to increase awareness of the benefits of hiring individuals with disabilities.

Businesses call on BST for no-cost disability awareness training, in person and online recruitment tools, information about hiring incentives and job accommodations.

BST also provides employment information, resource materials, technical assistance, and training to the Nevada's BVR Teams statewide, supporting the successful implementation of local employment strategies.

Utilizing the services of the Business Services Team benefits Nevada's Employers in the hiring of people with disabilities.

GOVERNOR SISOLAK JOB FEST 2021

December 7th, 2021



From left to right: Kristen Goertemiller, Erica Brown, Governor Steve Sisolak, Felicia Dorsey, Michelle Rey-Morales, Sheena Childers, Drazen Elez

OUTREACH EVENTS AND TOURS

July 1, 2021 - June 30, 2022



| Event |
|--|
| Summer Job Fair |
| Governor's Job Fest |
| Nevada Association for Behavioral Analysis |
| Spring Job Fair |
| Governor's Provider Summit |
| Small Business Job Fair |
| Public Service Job Fair |
| Spring Job Fair |
| Vegas Chamber Business Expo |

| Employer |
|-----------------------|
| Safelife Defense Tour |
| Spacecraft Tour |
| SK Foods |
| Amazon |

CLIENT SUCCESS STORIES

FULL STORIES ONLINE

<https://vrnevada.org/success-stories/>



JOSHUA GIURLANI

DETR/ VR Administrative Assistant II

Joshua (Josh) Giurlani came to Vocational Rehabilitation in August of 2020. He worked with his Rehab Counselor to become eligible for services and find a suitable employment goal. His largest barriers to employment include issues with his communication, social skills, and interpersonal relationships resulting from his Autism Spectrum Disorder.



LAWRENCE FAULK

Substitute Teacher - CCSD

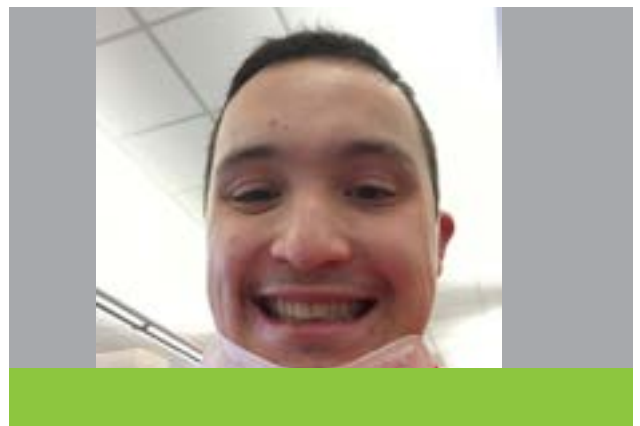
Lawrence Faulk applied for BVR services in March 2021. Due to Covid-19, he wanted to start over. He left Ohio and moved to Las Vegas to be closer to his sister. Lawrence was working with Ohio Disability Agency, where he was diagnosed with Bipolar. After going through a 7-month process with CCSD, he was hired at CCSD on Oct 20, 2021, as a full-time substitute teacher.



TANYA CASTILLO FLORES

Teacher - Washoe County School District

Tanya originally enrolled at Truckee Meadows Community College (TMCC) in 2016 in the Associate of Arts degree program in Early Child Education. Tanya maintained a 4.0 GPA throughout her TMCC degree program. She earned an Associate of Arts degree at TMCC awarded on May 18th, 2018.



BRENDAN HANLON

UNLV Student

Brendan applied for BVR services and was deemed eligible in February 2019. Brendan's goal is to obtain his bachelor's degree in criminal justice next year and to obtain employment as a Forensic Scientist.

CLIENT SUCCESS STORIES

FULL STORIES ONLINE

<https://vrnevada.org/success-stories/>



JESSICA LAWSON

Team member at Circus Circus

Jessica Lawson applied for services from the Bureau of Vocational Rehabilitation (BVR) in December 2019. Jessica exceeded expectations in her trainings and after completion was ready for competitive employment. Her patience and dedication led her to find employment at the Adventure Dome at Circus Circus.



JESSICA WHITFIELD

UNR Graduate

Jessica Whitfield graduated with honors from University of Nevada, Reno, with a Bachelor of Social Work on Friday May 13, 2022. Jessica credits her phenomenal success to the counseling and guidance services and unconditional support and encouragement she received from her Voc Rehab counselors.



MICHELLE LACAYANGA

Baker's Apprentice

Michelle's dream was to go to school and learn the bakery trade, but she needed the help of BVR, so her IPE was written for a full-time Pastry Chef. On February 7, 2022, she was hired as a Baker's Apprentice at Suzuya Patisserie located in North Las Vegas.



SEAN BARNHILL

Administrative Assistant I - DWSS

Sean is a success story through the 700 hour program. Sean took everything that was taught and applied his new skills in his employment. Sean was hired on as State of NV – DWSS (Welfare and Supportive Services) Office as an Administrative Assistant I where he continues to thrive.

CLIENT SUCCESS STORIES

FULL STORIES ONLINE

<https://vrnevada.org/success-stories/>



HANNAH MCNARY

Cashier and Volunteer at FAWG

Hannah came to Vocational Rehabilitation services in December of 2020. With the help of Expanding Life, Hannah started a job with Out of Egypt as a cashier, and works as a volunteer at FAWG, which cares for stray and abandon cats. Hannah is very happy with her job and feels that she is really giving back to her community.



MRS. W-H

Leader and Mentor

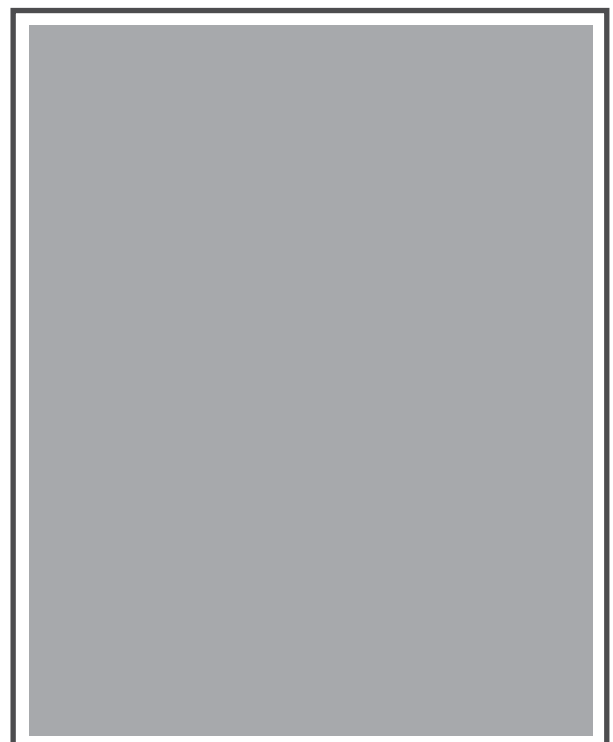
Through services provided under the independent living older blind program, Mrs. W-H received low vision and rehabilitation therapy services to assist her with independence and safety. At present, Mrs. W-H is serving as a leader and mentor in the OM Support Group. She found more self-confidence and lessened her dependence on friends and family to meet her independent living needs.

EMPLOYEE SPOTLIGHT

Need New Spotlight

Title and Location

Danielle Bay-Trujillo has held numerous positions in various fields throughout her career that have provided her with the experience and knowledge for her current position including her position as a team lead in an automotive service department, a supervisor for hospital admissions, a realtor, a florist, a barista, and cosmetologist. In these diverse careers, she has gained skills for time management, people management, active listening, developing policies and procedures, creating reference manuals, record keeping, phone etiquette, scheduling, multitasking, patience, deescalating stressful situations, urgency, customer service, and much more.





VR Nevada provides vocational rehabilitation services to individuals with disabilities to obtain and maintain jobs.



VR Nevada administers the Supported Employment Program to expand employment options for individuals with the most significant disabilities through intensive training, supervision, and other vocational rehabilitation services.

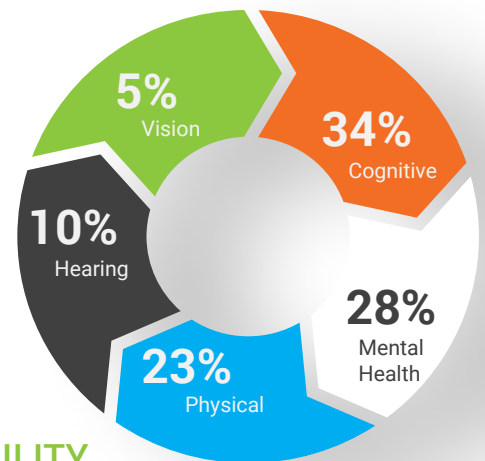
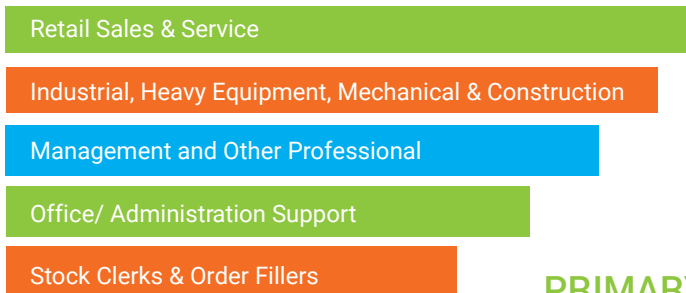


VR Nevada works closely with Nevada's businesses to fulfill their needs for trained and skilled employees in any area of commerce.



VR Nevada helps students with disabilities to successfully transition from secondary school to work or higher education.

TOP 5 JOB TITLES OF SUCCESSFULLY EMPLOYED CLIENTS



PRIMARY DISABILITY BREAKDOWN OF SERVED CLIENTS

VR NEVADA SERVICES INCLUDE:

- ◇ Counseling and guidance
- ◇ Assessments
- ◇ Assistive technology
- ◇ Transportation
- ◇ Occupational and vocational training
- ◇ Job placement and development

FACTS FOR FFY22

- ◇ 5,265 participants served
- ◇ 453 individuals achieved employment
- ◇ \$13.60 average hourly wage
- ◇ 1,228 students served pre-employment transition services

751 Basque Way
 Carson City, NV 89706

Drazen Elez
 Administrator, DETR
 Rehabilitation Division
 d-elez@detr.nv.gov

Mechelle Merrill MS, CRC, CPM
 Deputy Administrator of Programs
 mwmerrill@detr.nv.gov

Find VR Nevada on :



OFFICE LOCATIONS

BUREAU OF VOCATIONAL REHABILITATION

| Address | Phone |
|--|----------------|
| 1933 North Carson Street, Carson City, NV 89701 (Carson) | (775) 684-0400 |
| 4001 South Virginia Street, Suite H-1, Reno, NV 89509 (Washoe) | (775) 284-9600 |
| 1325 Corporate Boulevard, Reno, NV 89502 (Washoe) | (775) 823-8100 |
| 2281 Pyramid Way, Sparks, NV 89431 (Washoe) | (775) 284-9520 |

| Address | Phone |
|---|----------------|
| 172 6th Street, Elko, NV 89801 (Elko) | (775) 753-1931 |
| 475 West Haskell Street, Suite 2, Winnemucca, NV 89445 (Humboldt) | (775) 623-6544 |
| 1500 Avenue F, Suite 1, Ely, NV 89301 (White Pine) | (775) 289-1675 |
| 121 Industrial Way, Fallon, NV 89406 (Churchill) | (775) 423-6568 |

| Address | Phone |
|---|----------------|
| 3405 South Maryland Parkway, Las Vegas, NV 89169 (Clark) | (702) 486-0100 |
| 3016 West Charleston, Suite 200, Las Vegas, NV 89102 (Clark) (Humboldt) | (702) 486-5230 |
| 4500 E. Sunset Road, Suite 40, Henderson, NV 89014 (Clark) | (702) 486-0300 |
| 2827 Las Vegas Boulevard North, North Las Vegas, NV 89030 (Clark) | (702) 486-0200 |
| 2827 Las Vegas Boulevard North, North Las Vegas, NV 89030 (Clark) | (702) 822-4214 |

